

ENQA Work Plan 2011

I. Introduction

The work plan 2010/11 builds upon the “priorities for the future” which ENQA stated in its position paper to the Bologna ministerial conference in Leuven/Louvain-La-Neuve 2009 and translates the draft strategic plan into short term action. In addition, it takes into account the projects which are part of the grant “ENQA projects 2010-2012” received from the European Commission.

The various actions refer to the main purposes as stated in the draft strategic plan:

- **to represent its members** at European level and internationally, especially in political decision-making processes and in co-operations with stakeholder organisations;
- **to function as a think tank** for the further development of quality assurance processes and systems in the EHEA;
- **to function as a communication platform** for sharing and disseminating information and expertise in quality assurance among members and towards stakeholders.

ENQA, in the year 2010/11, will mainly focus on:

- Assuring credibility of quality assurance and quality assurance agencies through support for agencies by training seminars and through lobbying on national and European level
- Developing quality assurance further and taking into account current and new challenges to quality assurance, such as the meaning of qualifications frameworks, the development in the field of lifelong learning. This includes exploring future challenges and developments in quality assurance which will be the main focus of the report to the Bologna ministerial meeting 2012.

II. Objectives and actions

1 Association and membership issues

Objectives	Actions
<p><i>ENQA aims at comprising quality assurance agencies from all countries in the</i></p>	<p>1.1 Set up a working group to investigate the situation in countries within Europe where no formal quality assurance procedures in the form of independent agencies have been established;</p> <p>1.2 organise a workshop with experts from established agencies and representatives from countries that have not established fixed procedures as of yet. Also,</p>



<p><i>EHEA in order to be as inclusive as possible.</i></p>	<p>representatives from those countries' ministries and higher education institutions will be invited in order to discuss possibilities for such procedures;</p> <p>1.3 explore the difficulties of potential member agencies in meeting the membership requirements and will assist such agencies in overcoming these difficulties. The outcomes of these workshops, together with possible recommendations related to membership issues, will be presented to the Board and the General Assembly (GA) for consideration.</p> <p>1.4 Nominate a contact person for prospective member agencies.</p>
<p><i>ENQA aims at an intensive involvement of members in internal discussions and decision-making processes.</i></p>	<p>1.5 organise a Members' Forum in addition to the General Assembly;</p> <p>1.6 establish standing working groups or ad hoc working groups, as appropriate, in the fields of QA in LLL ...;</p> <p>1.7 strengthen the role of its website as a news and discussion forum, e.g. by intensifying consultation of members.</p>
<p><i>ENQA aims at offering services for members that help them to develop further.</i></p>	<p>1.8 set up a working group to develop a staff development scheme or staff development means by elaborating (together with members) and providing training materials;</p> <p>1.9 be in a position to offer up to 5 agency reviews;</p> <p>1.10 Organise 2 training seminars for agency reviewers and develop the toolkit further;</p> <p>1.11 Organise a seminar on internal quality assurance of agencies.</p>

2 Policy making role

Objective	Actions
<p><i>ENQA aims at being a main political actor with material influence on decision-making processes at the European level to deliver on the core values of quality assurance as enunciated in the ESG.</i></p>	<p>2.1 <i>Ongoing activity: ENQA supports and represents its members in the political dialogue with actors such as the BFUG, the European Commission, the EU member states and countries in the wider EHEA, and stakeholder organisations. ENQA provides public authorities and political decision makers with relevant expertise to facilitate informed political decision-making. ENQA especially promotes the independence of quality assurance agencies from national governments, higher education institutions, and any other third parties;</i></p> <p>2.2 start the preparation of a report to the Bologna Process Ministerial meeting in Bucharest in spring of 2012. ENQA will produce statements and policy papers on current features in quality assurance of higher education;</p>



3 Development of QA in Europe

Objectives	Actions
<p>ENQA aims at developing quality assurance processes as core instruments for both enhancement and accountability purposes.</p>	<p>3.1 <i>Ongoing activity: strengthen the core values (such as independence) and integrate all types of higher education provision into regular quality assurance schemes.</i></p> <p>3.2 chair the mapping exercise of implementation and application of the ESG, together with E4, with the preparation of a separate report to the 2012 Bologna ministerial meeting;</p> <p>3.3 conduct a project on “the future of quality assurance” as a follow-up of the Quality Procedures Project, to identify the future trends, challenges and perspectives of quality assurance;</p>
<p>ENQA aims at being recognised as the core source of expertise and information in the field of quality assurance on the European level.</p>	<p>3.4 Organise 4 workshops (QA and Qualifications Frameworks; QA of Lifelong Learning; QA and Quality labels; QA of Joint Programmes in order to develop recommendations for the Bologna ministerial meeting 2012);</p> <p>3.5 <i>Ongoing activity: disseminate quality assurance information through its website and publications (ENQA Statements, Occasional Papers, Workshop and Seminar Reports);</i></p>

4 Co-operation with other organisations

Objective	Actions
<p>ENQA aims at being recognised as the preferred partner in all matters related to the development of quality assurance at the European level</p>	<p>4.1 <i>Ongoing activity: continue the co-operation with the E4 organisations. In this framework ENQA will actively participate in the E4 meetings and work together with the other members of the E4 on general higher education and quality assurance policy issues, especially those related to the EHEA (see 3.1);</i></p> <p>4.2 <i>Ongoing activity: continue to be actively involved in international developments and promote the European Quality Assurance Dimension world-wide, to widen the impact of its activities. ENQA will continue to co-operate with quality assurance networks, especially with the International Network for Quality Assurance Agencies in Higher Education (INQAAHE), the Central and Eastern European Network (CEE Network), and the European Consortium on Accreditation (ECA) and explore the possibilities of launching projects of mutual interest with these bodies.</i></p>



III. Provisional calendar of events 2010-2011

2010

September	Workshop QA and LO ENQA GA (Helsinki)
November	ENQA Board meeting 18-20.11 EQAF (Lyon)
December	Kick-off workshop MapESG

2011

January	ENQA Board meeting
February	Training Seminar
March	Members' Forum
April	ENQA Board meeting
May	Workshop QA and LLL Workshop for new agencies
June	ENQA Board meeting IQA Seminar Consultation Workshop MapESG
September	ENQA Board meeting Training Seminar Seminar QA of joint programmes
October	ENQA GA
November	ENQA Board meeting EQAF
December	Workshop QA and Quality labels Dissemination conference MapESG

2012

February	Report QA in HE "Visions for the Future" ENQA Report to the Bologna Ministerial Conference MapESG Report to the Bologna Ministerial Conference
March	Bologna Ministerial Conference in Bucharest

