Subject: Reconfirmation of membership of FIBAA in ENQA

Dear Dr. Fink,

I am pleased to inform you that, at its meeting of 4 May 2017, the Board of ENQA agreed that FIBAA met the necessary requirements for reconfirmation of ENQA Membership for five years from that date. The ENQA Board concluded that FIBAA is in substantial compliance with the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG 2015). The Board would like to receive a follow-up report on the recommendations in the panel report (as outlined in the annex attached) within two years of its decision, i.e. by May 2019.

If you have any further queries, please do not hesitate to contact the ENQA Secretariat. Please accept my congratulations for the re-confirmation of membership of FIBAA.

Yours sincerely,

Padraig Walsh
President

Annex: Areas for development
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ESG 3.1: The agency should intensify its internal strategy debates as the comparatively new areas of activity of certification, institutional procedures including system accreditation and evaluation procedures have, up until now, experienced relatively low demand. The agency should try to make a clearer difference between consultancy and accreditation in its processes. Activities should be regulated in a transparent manner that an application for a quality assurance procedure to be conducted cannot be made at the same time as or shortly after consultancy services.

ESG 3.3: The Agency should adopt the rules of procedures currently available in draft form for the F-AC INST and the Appeals Committee.

ESG 3.4: The agency should continue to increase the number of analytical publications in the future and should also cover fields of activity beyond programme and system accreditation.

ESG 3.6: The agency should guarantee for all fields of business that conclusions are regularly drawn from other internal and external feedback (alongside evaluations) mechanisms. The QM concept should also be adopted by the relevant agency committees. The different codes of conduct for committee members and expert groups should be adjusted if necessary.

ESG 2.5: FIBAA should adopt the rules of appointment. The agency should publish the weighting of criteria for awarding the premium seal.

ESG 2.6: The agency should review the process for database entries in such a way that all decisions made in programme and system accreditation procedures, including the publication of the review reports, are entered immediately and completely in the database of accredited study programmes.

ESG 2.7: The agency should make explicit reference on its homepage to the option of issuing complaints about the course of the procedure.