ENQA SEMINAR FOR RECENTLY REVIEWED AGENCIES
The Hague, 12-13 October 2017

Venue:
Accreditation Organisation of the Netherlands and Flanders (NVAO)
Parkstraat 28
2514 JK The Hague
The Netherlands

Thursday, 12 October 2017

12.00    Registration and lunch

13.00    Opening and welcome
         Brief introduction of the host agency
         Anne Flierman, Chairman of the Board, NVAO

13.20    Purpose and methods of the seminar
         Maria Kelo, Director, ENQA

Part I: Embedding the ESG 2015 - experiences from agencies
Chair: Anne Flierman
13.30    Role of QA agency in implementing the ESG 2015 nationally
         Caty Duykaerts, Director of the Executive Unit, AEQES

14.15    External review as development process of the agency
         Antonio Serrano González, Director, ACPUA

Discussion

15.00    Coffee break

Part II: How have we addressed the challenges of the ESG 2015?
Chair: Caty Duykaerts
15.30    Revising methodologies and linking criteria with Part 1: Stakeholder involvement in the process
         Helka Kekäläinen, Head of Unit, FINEEC

16.15    Student-centred learning
         David Metz, Special Advisor, AI

17.00    Thematic analysis
         Almantas Šerpatauskas, Head of Study Programme Evaluation Division, SKVC

17.45    End of Day 1

19.30    Dinner
Friday, 13 October 2017

9.00  Morning coffee

Part III: Post-review progress and (un)expected outcomes
Chair: Agnė Grajauskienė

9.15  Putting panel recommendations into action – agency’s experience in preparing action plan
Đurđica Dragojević, Expert Advisor for International Cooperation, ASHE

10.00  Post-review progress: how have we improved?
Workshop, part I

10.45  Coffee break

11.15  Post-review progress: how have we improved?
Workshop, part II

12.00  How to plan and prepare for the progress visit
Moderated discussion

12.30  Wrap-up of the seminar and closing words
Anne Flierman

12.45  Farewell lunch