ENQA MEMBERS’ FORUM 2018
Zaragoza, 19–20 April 2018

Venue:
Hotel Hiberus
Paseo de los Puentes, 2
50018 Zaragoza, Spain

Practical Information

Venue
The 2018 Members’ Forum will take place at Hotel Hiberus, located at Paseo de los Puentes, 2, 50018 Zaragoza, Spain. Hotel Hiberus is next to ACPUA’s headquarters and close to the high-speed train station Zaragoza-Delicias.
**Arrival and transport**
Participants are kindly requested to make their own international and local travel arrangements. Participants may find it helpful to coordinate their travel to Zaragoza by using [www.rome2rio.com](http://www.rome2rio.com).

**Travelling by plane:**
The usual way of coming to Zaragoza is flying to Madrid (MAD) or Barcelona (BCN) and taking train to Zaragoza but regular commercial flights operate also to Zaragoza Airport from some cities in Spain and Europe. It is possible to fly to Zaragoza from the following airports: Brussels Charleroi (CRL), Paris Beauvais (BVA), Athens (ATH), Lamezia (SUF), Milan Bérgamo (BGY), Naples (NAP), London Stansted (STN), Bucarest (OTP), Cluj Napoca (CLJ), Palma de Mallorca (PMI), Menorca (MAH), Málaga (AGP), and Tenerife (TFS).

To Zaragoza:
The International Airport is 10 km from Zaragoza. You can reach the centre from the airport by taxi or by bus. The taxi fair is about 25 € and the stops are next to the arrivals hall. The bus journey takes around 30 minutes and a single ticket costs 1,70 €. Buses operate every 30 minutes from Mondays to Saturdays, from Zaragoza, between 5:30 and 22:30, and from airport, between 6:15 and 23:15. On Sundays, buses depart every hour. More information can be found on the airport bus website: [http://www.consorciozaragoza.es/](http://www.consorciozaragoza.es/).

From Madrid:
Participants arriving at the [Madrid-Barajas Adolfo Suárez Airport](http://www.adiasd.com) can take a high-speed train (AVE) to Zaragoza from the Atocha train station. Travel time from Madrid to Zaragoza is approximately 1 hour 20 minutes. High-speed train tickets can be purchased online ([www.renfe.com](http://www.renfe.com)) and at the station. To get to the train station from the airport, you can take a local train, metro or taxi. Atocha train station is situated approximately 17 km from the airport. Local train (line C-1 of Renfe Cercanías) departs from terminal T4 every 30 minutes, and the journey takes 29 minutes. Timetable for local train is available [here](http://www.adiasd.com). Participants can also take a metro line 8 from the airport, get off at the stop “Nuevos Ministerios” and take a local train to the Atocha train station. The price for a taxi ride from Barajas airport to the train station is a flat rate 30 € one way. More information is available here: [http://www.aena.es/en/madrid-barajas-airport/transport-parking.html](http://www.aena.es/en/madrid-barajas-airport/transport-parking.html).

From Barcelona:
Participants arriving at the [Barcelona-El Prat Airport](http://www.adiasd.com) can take a high-speed train (AVE) to Zaragoza from the Barcelona-Sants train station. Travel time from Barcelona to Zaragoza is approximately 1 hour 30 minutes. High-speed train tickets can be purchased online ([www.renfe.com](http://www.renfe.com)) and at the station. To get to the train station from the airport, you can take a local train or taxi. Barcelona-Sants station is situated approximately 15 km from the airport. Local train (line R2 North) departs every 30 minutes and the journey takes 20 minutes. The price for a taxi ride from the airport to the station is about 30 € one way. More information is available here: [http://www.aena.es/en/barcelona-airport/transport-car-park.html](http://www.aena.es/en/barcelona-airport/transport-car-park.html).

Travelling by rail:
Zaragoza-Delicias train station is located 1.6 km from the event venue, and 2.8 km from the city centre. There is a taxi stand and a bus stop outside the station.
Participants arriving at the event venue may take a taxi (taxi ride is approximately 5 minutes), or a bus line C1 getting off at Avenida de Ranillas (Frente al Parque) (bus ride is approximately 10 minutes). On foot it is 20-minute walk from the station to the event venue.

Bus line C1 connects Zaragoza-Delicias train station and the event venue.

The entrance to the hotel is on the side of Palacio de Congresos de Zaragoza.

Participants staying at the city centre hotels may take a taxi (taxi ride is approximately 15 minutes) or a bus line 51 getting off at Paseo Pamplona or Paseo Constitución (bus ride is approximately 30 minutes). Single bus ticket costs 1,35 €.

More information on bus is available here: [http://zaragoza.avanzagrupo.com](http://zaragoza.avanzagrupo.com).

**Taxi:**
The journey time by taxi from the city centre to the event venue is about 10-15 minutes (approximately 10 €). The following taxi services are available:

- **Radio Taxi Cooperativa Zaragoza**: +34 976 75 75 75 [http://www.radiotaxi757575.com/](http://www.radiotaxi757575.com/)

**N.B. Not all taxis accept card payments.**
Public transport:

Accommodation
The following hotels have been recommended by ACPUA, the host agency. As there is not a block of rooms reserved for participants of the Members’ Forum, participants are encouraged to book as early as possible. Participants are requested to indicate a booking reference “ENQA” to secure the negotiated rates.

Hotels no. 2–4, located in the city centre, are approximately 3 km from hotel no. 1, the event venue.

1. **Hotel Hiberus**** (Event venue)
Address: Paseo de los Puentes, 2, 50018 Zaragoza, Spain
Tel: +34 876 54 20 08
Rooms can be booked online or by email to reservahiberus@palafoxhoteles.com
Rates for 18–20 April:
Single or double use without breakfast: 67,00 €
Double room, single use with breakfast: 78,00 €
Double with breakfast: 89,00 €

2. **Hotel Palafox*****
Address: Marqués de Casa Jiménez, s/n., 50004 Zaragoza, Spain
Tel: +34 976 23 77 00
Rooms can be booked online or by email to reservaspalafox@palafoxhoteles.com
Rates for 18–20 April:
Single or double use without breakfast: 88,00 €
Double room, single use with breakfast: 99,00 €
Double with breakfast: 110,00 €

3. **Hotel Goya****
Address: Cinco de Marzo, 5, 50004 Zaragoza, Spain
Tel: +34 976 22 93 31
Rooms can be booked online or by email to hotelgoya@palafoxhoteles.com
Rates for 18–20 April:
Single or double use without breakfast: 56,00 €
Double room, single use with breakfast: 63,00 €
Double with breakfast: 70,00 €

4. **Hotel Alfonso****
Address: Calle Coso 15-17-19, 50003 Zaragoza, Spain
Tel: +34 876 54 11 18
Rooms can be booked online or by email to hotelalfonso@palafoxhoteles.com
Rates for 18–20 April:
Single or double use without breakfast: 71,00 €
Double, single use with breakfast: 81,00 €
Double with breakfast: 91,00 €
Bus transport by ACPUA
Generously provided by ACPUA, there will be a free bus transportation to the participants of the Members’ Forum. Routes and schedules are indicated in the below tables.

**Thursday, 19 April 2018**

<table>
<thead>
<tr>
<th>HOUR</th>
<th>FROM</th>
<th>TO</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:00</td>
<td>HOTEL HIBERUS (EVENT VENUE)</td>
<td>LA ALJAFERÍA</td>
</tr>
<tr>
<td>10:00</td>
<td>CITY CENTRE PICK-UP/DROP-OFF</td>
<td>LA ALJAFERÍA</td>
</tr>
<tr>
<td>12:00</td>
<td>LA ALJAFERÍA</td>
<td>HOTEL HIBERUS (EVENT VENUE)</td>
</tr>
</tbody>
</table>

For participants accommodating in the city centre

<table>
<thead>
<tr>
<th>HOUR</th>
<th>FROM</th>
<th>TO</th>
</tr>
</thead>
<tbody>
<tr>
<td>17:15</td>
<td>HOTEL HIBERUS (EVENT VENUE)</td>
<td>CITY CENTRE PICK-UP/DROP-OFF</td>
</tr>
</tbody>
</table>

**Event dinner**

<table>
<thead>
<tr>
<th>HOUR</th>
<th>FROM</th>
<th>TO</th>
</tr>
</thead>
<tbody>
<tr>
<td>18:30</td>
<td>HOTEL HIBERUS (EVENT VENUE)</td>
<td>BODEGAS CARE VINEYARD</td>
</tr>
<tr>
<td>18:30</td>
<td>CITY CENTRE PICK-UP/DROP-OFF</td>
<td>BODEGAS CARE VINEYARD</td>
</tr>
<tr>
<td>22:30</td>
<td>BODEGAS CARE VINEYARD</td>
<td>HOTEL HIBERUS (EVENT VENUE)</td>
</tr>
<tr>
<td>22:30</td>
<td>BODEGAS CARE VINEYARD</td>
<td>CITY CENTRE PICK-UP/DROP-OFF</td>
</tr>
</tbody>
</table>

**Friday, 20 April 2018**

For participants accommodating in the city centre

<table>
<thead>
<tr>
<th>HOUR</th>
<th>FROM</th>
<th>TO</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00</td>
<td>CITY CENTRE PICK-UP/DROP-OFF</td>
<td>HOTEL HIBERUS (EVENT VENUE)</td>
</tr>
</tbody>
</table>

**Saturday, 21 April 2018**

Tour to Loarre’s Castle for registered participants**

<table>
<thead>
<tr>
<th>HOUR</th>
<th>FROM</th>
<th>TO</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:45</td>
<td>CITY CENTRE PICK-UP/DROP-OFF</td>
<td>LOARRE’S CASTLE</td>
</tr>
<tr>
<td>10:00</td>
<td>HOTEL HIBERUS (EVENT VENUE)</td>
<td>LOARRE’S CASTLE</td>
</tr>
</tbody>
</table>

* City centre pick-up/drop-off point is located at Avenida de César Augusto, 21, in front of the Santiago Church.

** Bus transportation is scheduled to be back to Zaragoza before 17:00. It will do three stops: Hotel Hiberus / Zaragoza-Delicias railway station / city centre.
**On-site registration**

On-site registration will take place at Hotel Hiberus, on the ground floor, next to the plenary room. Please note that hotel entrance is on the first floor. Registration is open from 12:15 on 19 April. Participants are kindly requested to arrive no later than 12:45 for registration.

**Cloakroom**

Participants may keep their coats and luggage in the cloakroom, located on the ground floor, next to the plenary room. Participants accommodating at Hotel Hiberus, the event venue, may keep their luggage in the luggage room of the hotel.

**Internet**

Free Wi-Fi is available at the venue. Wi-Fi credentials will be provided at the registration desk.

**Photography**

Please note that photos will be taken during the event and may be used for publications and websites, both of organisers and of hosts. Should you be opposed to your picture being used as described, please contact the photographer or the organisers on-site.

**Pre-event and welcome tapas by ACPUA**

Participants arriving early to Zaragoza are welcome to attend a pre-event entitled “Becoming global: 5 views on higher education and quality assurance” and welcome tapas offered by ACPUA. The pre-event will take place on Wednesday, 18 April from 17:30–19:30 at the Paraninfo Hall of the University of Zaragoza (Plaza Basilio Paraíso, 4, 50004 Zaragoza, Spain), followed by welcome tapas at 20:00 at the restaurant inside the Hotel NH Collection Gran Hotel de Zaragoza (Calle Joaquin Costa, 5, 50001 Zaragoza, Spain).

Those interested in attending the pre-event and/or welcome tapas are requested to kindly mention this while registering online. Accompanying persons are welcome to attend the pre-event and welcome tapas.
It is a 10-minute walk from the Paraninfo Hall to the Hotel NH Collection Gran Hotel de Zaragoza, along Paseo de la Independencia.

**Dinner**
The event dinner, generously provided by ACPUA, will take place on Thursday, 19 April at **Bodegas Care vineyard**, located about 50 km from Zaragoza. There will be bus transportation to the restaurant departing at 18:30 from Hotel Hiberus and city centre pick-up point, the latter located at Avenida de César Augusto, 21, in front of the Santiago Church (see timetable page 5). Bus transportation back to Zaragoza is scheduled at 22:30.

**Social programme**

**Thursday 19 April**
In the morning of 19 April, ACPUA will offer a free guided tour to La Aljafería, the ancient Palace of the Kings of Aragon which is one of the jewels of the Muslim (11th century) and Renaissance (15th century) art in Spain. Nowadays it hosts the regional Parliament, Cortes de Aragón. There will be bus transportation to La Aljafería departing at 10:00 from Hotel Hiberus and the city centre pick-up point, the latter located at Avenida de César Augusto, 21, in front of the Santiago Church (see timetable page 5). Transportation to the event venue is scheduled at 12:00. **Those interested in the visit are requested to kindly mention this while registering online.** Accompanying persons are welcome to attend the tour.

**Saturday 21 April**
On Saturday 21 April, ACPUA will organise a bus tour to the Loarre’s Castle, which is one of the oldest and most beautiful medieval fortresses in Spain, and has also served as the location of the film *Kingdom of Heaven*. The tour will be followed by a lunch at the restaurant **Venta del Sotón**. Departure from Zaragoza is scheduled at 9:45 from city centre pick-up point, located at Avenida de César Augusto, 21.
Augusto, 21, in front of the Santiago Church, and at 10:00 from Hotel Hiberus. Transportation is scheduled to be back to Zaragoza before 17:00 (see timetable page 5). Please note that this is an optional activity with a participation fee of 55 € per person. Participants can pay the fee on the day of the tour by cash or by credit card. Those interested in this activity are requested to kindly mention this while registering online. Accompanying persons are welcome to attend the tour.

Additional information
Please find a website for visitors to Zaragoza here: http://www.zaragoza.es/ciudad/turismo/. At the time of the event, an average temperature is 20 °C.

Contact
The local contacts at ACPUA are:
Nacho Lozano Tel: +34 976 713 398 forumacpua2018@gmail.com
Antonio Serrano, Director of ACPUA Tel: +34 976 713 395 acpua@aragon.es