12th ENQA TRAINING OF AGENCY REVIEWERS
Madrid, 31 May – 1 June 2018

Venue:
Hotel Eurostars Central
C/ Mejía Lequerica, 10
28004 Madrid
Spain

Thursday, 31 May 2018, 9.00 – 18.15 hrs

Chair: Christina Rozsnyai

9.00 Welcome and short introduction to Madrid Quality Assurance System, José Manuel Torralba Castelló, General Director of Universities and Higher Artistic Education, Ministry of Education and Research of Madrid

9.20 Welcome and introduction of ENQA and this seminar, Maria Kelo

9.30 What are ENQA Agency Reviews?
   - Purpose and main stages of the review process, Agnė Grajauskienė
   - Use and understanding of the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG), Maria Kelo

Discussion

10.30 Coffee Break

Chair: Maria Kelo

11.00 A closer look at reviews
   - Notion of compliance, Agnė Grajauskienė
   - General operating principles of experts, Núria Comet Señal
   - Insights from the ENQA Board, Christina Rozsnyai

Discussion

12.30 Lunch

Chair: Agnė Grajauskienė

13.30 Introduction to working groups

13.45 Three parallel working groups

Case study, focusing on using a provided self-assessment report to:
   - reflect on coverage and decide on whom to interview during the site visit
   - formulate questions to be asked to interviewees

Facilitators: Maria Kelo (Group 1), Agnė Grajauskienė (Group 2), Núria Comet Señal (Group 3)
14.45  Coffee break

Chair: Maria Kelo
15.15  How to prepare for a site visit Jon Haakstad
15.45  Introduction to roleplay Agnė Grajauskienė
16.00  Three parallel roleplay groups
   Group 1 (Facilitators for the roleplay and discussion: Maria Kelo, Christina Rozsnyai)
   Group 2 (Facilitator for the roleplay and discussion: Agnė Grajauskienė, Jon Haakstad)
   Group 3 (Facilitators for the roleplay and discussion: Núria Comet Señal, Colin Tück)
17.00  Conclusions from the role play, comparison of the results and final Q&A
17.30  EQAR and its expectations on the reviews of agencies Colin Tück, Director, EQAR
18.15  End of the first day
20.00  Dinner

Friday, 1 June 2018, 9.00 – 13.30 hrs

Chair: Christina Rozsnyai
09.00  Introduction to working groups
09.15  Three parallel working groups
   Case study, focusing on using extracts from the provided review report to
   - reflect on the review panel’s compliance judgements
   - decide how to make recommendations for improvement
Facilitators: Maria Kelo (Group 1), Agnė Grajauskienė (Group 2), Núria Comet Señal (Group 3)
10.15  Questions & answers session
10.30  Coffee break

Chair: Maria Kelo
11.00  Voice of experience
   - Experienced reviewer’s view, Jon Haakstad
   - Quality assurance agency’s view, Christina Rozsnyai
12.15  Conclusions
12.30  End of the training
12.30  Lunch