







# Harmonisation of African Higher Education Quality Assurance and Accreditation (HAQAA Initiative)

ENQA Members' Forum, Zaragoza Spain, 20 April 2018 Caty Duykaerts, Vice-President, ENQA Paula Ranne, Deputy Director, ENQA

This initiative is implemented on behalf of the European and African Union Commissions by:











## outline

#### Part 1 – information input

- The broader picture: PAQAF why now? with who?
- What is HAQAA? What is ENQA's role?
- Elaborating on the ASG-QA
- Designing the agency review model



#### outline

#### Part 2 – discussion

Implementation of a continental QA framework:

- The role of a continental agency?
- Key issues for a successful implementation of the ASG-QA?
- ASG-QA: Research is a separate standard.
- Review methodology: Language as a barrier for unity?



## Some challenges in African HE

- Massification of HE and ensuring relevance and quality of provision
- Governance issues
- Inadequate funding lack of judicious use of resources
- Student/staff ratio
- Lack of qualified academic staff
- Need to improve research capacity and innovative mindset for social economic development

### Reasons for a common framework

- AU vision for a required harmonised education system: intra-Africa mobility & skills portability
- A slight improvement in the quality of HE still falls short internationally
- Cooperation not new; strong regional collaboration for decades
- In the last 10 years, the number of national QAAs tripled, common language still missing



## **PAQAF**

To implement the AU Executive Council Decision on establishing a continental Accreditation Agency for higher education, the African Union Commission (AUC) has initiated the development of a Pan-African Quality Assurance and Accreditation Framework (PAQAF)



## Continental agency

- To coordinate and facilitate the harmonisation of HE and QA systems across Africa
- Set and review standards & guidelines
- Oversee the adoption and implementation of these standards
- Develop and operationalise a continental peer review system
- Facilitate collaboration, consultation and networking between national QA agencies and regional agencies



## **HAQAA** Initiative

- EU Service contract 2015-2018
- Implementing consortium: University of Barcelona (coordinator), AAU, DAAD, EUA and ENQA
- Objective: "Contribute to and support the harmonisation of higher education programmes and the creation of a revitalised, distinctive, attractive and globally competitive African higher education space, through enhanced intra-African collaboration"
  - Development of a harmonised quality assurance and accreditation system at institutional level, national, regional and Pan-African continental level



## ENQA's role in the Initiative

 To coordinate and participate in the work of the Technical Working Group in drafting the ASG-QA and review methodology for agencies.





# Part A - Standards and Guidelines for Internal Quality Assurance (for HEIs)

- Standard 1. Vision, Mission and Strategic Objectives
- Standard 2. Governance and Management
- Standard 3. Human Resources
- Standard 4. Financial Resource Management
- Standard 5. Infrastructure and Facilities
- Standard 6. Student Recruitment, Admission, Certification and Support Services
- Standard 7. Design, Approval, Monitoring and Evaluation of Study Programmes
- Standard 8. Teaching, Learning and Assessment
- Standard 9. Research and Innovation
- Standard 10. Community Engagement
- Standard 11. Information Management System
- Standard 12. Public Communication
- Standard 13. Collaboration, Staff and Student Mobility

(ESG: 10)

#### Part B: Standards and Guidelines for External Quality Assurance

- Standard 1. Objectives of External Quality Assurance and Consideration for Internal Quality Assurance
- Standard 2. Designing External Quality Assurance Mechanisms Fit-for-Purpose
- Standard 3. Implementation Processes of External Quality Assurance
- Standard 4. Independence of Evaluation
- Standard 5. Decision and Reporting of External Quality Assurance Outcomes
- Standard 6. Periodic Review of Institutions and Programmes
- Standard 7. Complaints and Appeals

(ESG: 7)



## Part C: Standards and Guidelines for Internal Quality Assurance of QAAs

- Standard 1. Legal Status
- Standard 2. Vision and Mission Statement
- Standard 3. Governance and Management
- Standard 4. Independence of QAA
- Standard 5. Policies, Processes and Activities
- Standard 6. Internal Quality Assurance
- Standard 7. Financial and Human Resources
- Standard 8. Benchmarking, Networking and Collaboration
- Standard 9. Periodic Review of QAAs

(ESG: 7)



#### Standard 9: Research and Innovation

#### Standard

The institution shall encourage, promote, and engage in innovative research consistent with its policies and strategic plans, and address national, regional, continental, and international needs. The institution shall encourage innovation in its teaching, learning and research.

The institution shall ensure that the management of postgraduate studies is conducted within an approved framework of institutional policies and plans that ensure quality ethical research.



#### Standard 9: Research and Innovation

#### **Guidelines**

Research is one of the core activities of a higher education institution, and the institution thus needs an institution-wide research policy that sets the direction of its research. The policy is at both institutional and research-programme level (postgraduate studies) to ensure proper engagement in research. The institution ensures that:

- a) There is a shared understanding of the nature, role and goals of research;
- b) There are standards, procedures and processes for the approval of research proposals, and theses, and the conduct and supervision of research studies;
- c) There are policies, research management systems and strategies, adequate infrastructure and resources that facilitate all staff to undertake innovative research, and publish research results;
- d) There are standards and processes for the approval of research proposals and theses, in line with the research needs of the national or regional context, and capacity building possibilities for researchers, management of research partnerships and research contracts, handling of intellectual property and commercialisation of research, and effective and trustworthy management of research information;
- e) There is adequate academic integrity through the establishment and use of appropriate research committees and boards to ensure academic integrity;
- f) The research undertaken is relevant and responsive to the needs for academic advancement and community development expectations; and
- g) There is effective monitoring and evaluation of the research system.



#### Review methodology for QA agencies

#### **Key factors:**

- Self-assessment by the agency
- Expert panel
- Site visit
- Coordinating Body (One or several possible?)
- Decision-making Body (Continental agency?)
- External review report (Public?)
- Follow-up

