

## 4<sup>th</sup> REVIEWERS' SEMINAR

Online, 8-9 February 2021

### Host:

European Association for Quality Assurance in Higher Education (ENQA)

### Co-host:

Agency for Quality Assurance through Accreditation of Study Programmes (AQAS),  
Germany

### Venue:

<https://us02web.zoom.us/j/85656985854>

### Day 1 – Monday, 8 February 2021 (Brussels time zone)

12.45-13.00 *Participants enter the meeting room and check their connection*

13.00-13.20 Opening and welcome  
Maria Kelo, Director, ENQA  
Brief introduction of the co-host  
Doris Herrmann, General Manager, AQAS, Germany

13.20-13.30 Purpose and methods of the seminar  
Maria Kelo, Director, ENQA

### Part I: Addressing the ESG - experience from the reviews

Chair: Maria Kelo, Director, ENQA

13.30-14.00 Identifying and addressing all quality assurance activities of an agency (defining  
the scope of the ESG)  
Discussion  
Dr Achim Hopbach, higher education consultant

14.00-15.15 Use and Interpretation of the ESG

*Version 3.0 of the Use and Interpretation of the ESG for the European Register of  
Quality Assurance Agencies*

Colin Tück, Director, EQAR

*Consistency of reviews across the EHEA – preliminary report on non-concurrent  
decisions of ENQA and EQAR by A3ES*

Prof Dr Alberto Amaral, Former President of the Management Board, A3ES,  
Portugal

Assist Prof Dr Maria João Rosa, CIPES&DEGEIT, University of Aveiro,  
Portugal

Discussion

15.15-15.30 *Short break*

**Part II: Revision of review methodology – what works and what not**

Chair: Dr Anne Flierman, ENQA Board member

- 15.30-15.45 ENQA Agency Reviews in the light of new ENQA strategic plan 2021-2025  
Dr Christoph Grolimund, ENQA President
- 15.45-16.15 Key outcomes of the external review and introduction to the workshop  
Goran Dakovic, Reviews Manager, ENQA
- 16.15-17.45 Three working groups: review methodology (3rd and subsequent review against the ESG), internal quality assurance of ENQA Agency Reviews, review panels  
Group 1 (Facilitator: Ronny Heintze)  
Group 2 (Facilitator: Goran Dakovic)  
Group 3 (Moderator: Maria Kelo)
- 17.45-17.50 Wrap up of the workshop and end of Day I  
Dr Anne Flierman, ENQA Board member

## Day 2 – Tuesday, 9 February 2021 (Brussels time zone)

### Part III: Addressing feedback and looking into future opportunities of ENQA Agency Reviews

Chair: Dr Pdraig Walsh, Chief Executive Officer, QQI, Ireland

9.00-9.45      Analyses of ENQA surveys on reviews – feedback from QA agencies and experts  
Discussion  
Goran Dakovic, Reviews Manager, ENQA

9.45-10.30    The future of site visits in ENQA Agency Reviews  
Discussion  
Maria Kelo, Director, ENQA

10.30-10.45   *Short break*

### Part IV: Rethinking the progress visits

Moderator: Goran Dakovic, Reviews Manager, ENQA

10.45-11.45   Aims and objectives of the progress visit  
Moderated discussion  
Goran Dakovic, Reviews Manager, ENQA

11.45-12.00   Wrap-up of the seminar and closing words  
Maria Kelo, Director, ENQA  
Doris Herrmann, General Manager, AQAS, Germany