

Survey on the role of QA in the internationalisation of HEIs

As cross-border cooperation between higher education institutions intensifies (including through the European Universities Initiative) and mobility of students and staff continues, **what is the role of QA agencies in supporting internationalisation of HEIs, while maintaining trust in the agencies, programmes and qualifications under their responsibility.**



The role of QA in the internationalisation of higher education

Dear expert,

We are a project team of 5 people working for Quality Assurance Agencies in Higher Education in different European countries.

Our team is a part of the European Association for Quality Assurance in Higher Education (ENQA) programme and has been assigned to a project focused on quality assurance (QA) and internationalisation. The main goal of our small-scale project is to gain insights from your professional experience as expert evaluators regarding the role of QA agencies in supporting the internationalisation of higher education.

We would appreciate it if you could spare about 20 minutes to fill in a questionnaire and share your opinions on internationalisation in Higher Education Institutions (HEIs) and its assessment during accreditation processes.

Your opinions and thoughts will be highly appreciated. They will give us a broader understanding of QA agencies' role in supporting HEIs' internationalisation. Moreover, they could bring valuable ideas for improving QA agencies' procedures for assessing the level of internationalisation within European HEIs during accreditation processes.

Survey results:

The role of Quality agencies in the **internationalisation** of higher education

1. With Bologna came internationalisation and comparability
2. QA processes can help and support internationalisation in the HEIs
3. HEIs search reliable orientation to increase international visibility
4. QA agencies as:
 1. Reliable Guides
 2. External Institutions
 3. Role Models
 4. Knowledge Keeper of the ESG
 5. Meditating Role
 6. Quality Assurance by experts

Questions to you:

- ✓ What is your agency's self-image with regard to internationalization?
- ✓ What international role, task and responsibility do QA agencies have and which developments might lead to a change in the self-image of QA-Agencies?
- ✓ Which international subject areas are of relevance (academic mobility etc.) for the further development of an international quality culture?
- ✓ Should international experts be represented in national and international accreditation procedures?