



Virtual Audits in ANECA's International Quality Labels Program (SIC) in Times of Pandemic

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21th April 2021

PHASES:

- CONTINGENCY PLAN
- DESIGN OF ACTION PLAN
- IMPLEMENTATION OF THE PLAN
- RESULTS



PHASES:

➤ CONTINGENCY PLAN

✚ Survey (160 experts/evaluators)

○ Questions:

- *Possible incidents to take into account in virtual visits.*
- *Solutions to the problems detected in the first item.*
- *Recommendations of good practices to apply in these virtual visits.*



➤ DESIGN OF ACTION PLAN

✚ Approval of the action plan by ENAEE, EQANIE and ECTN



PHASES

➤ IMPLEMENTATION OF THE PLAN

- ✚ Specific training session virtual visits (evaluators)
- ✚ Informative-technical meetings (universities)
- ✚ Decalogue and *Frequently Asked Questions* Document for universities and evaluators.



➤ RESULTS

- ✚ 55 training programs evaluated (distributed in 23 Spanish universities and one Mexican).



➤ SELF-EVALUATION

- ✚ Positive feedback from 160 experts/evaluators and 24 universities.
- ✚ Update of the *Frequently Asked Questions* Document and Decalogue.
 - New virtual audits: April and September 2021.
- ✚ Main recommendations:
 - Connection tests before the visit.
 - Evaluators (experience in virtual meeting platforms).



THANK YOU!



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