

Mr Kenneth Vall  
President  
The European Council on Chiropractic Education (ECCE)  
Charlottenstraße 32  
40210 Düsseldorf  
Germany

Brussels, 19 December 2022

**Subject: Statement on validation of the external review report of ECCE**

Dear Mr Kenneth Vall,

I am pleased to inform you that, at its meeting on 16 December 2022, the ENQA Agency Review Committee validated the external review report of ECCE. The Committee concluded that the report has been produced in accordance with the Guidelines for ENQA Agency Reviews and can thus be used to apply for ENQA membership and EQAR registration, as well as for any other purposes. This is in line with article 26, paragraph 2 of ENQA's Rules of Procedure, which states that the review report can be further used only once this statement of validation has been issued. The purpose of this statement is to set out the committee's views on the quality of the final report and consistency of the panel's evaluation on the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG).

The committee received the final review report that addressed the additional requirements and has no further remarks. The final review report can thus be further used to apply for ENQA membership and EQAR registration, as well as for any other purposes, as stipulated above.

This statement will be published on ENQA's website as an annex to the review report.

Thank you for your trust placed in ENQA to conduct this review. If you have any further queries, please do not hesitate to contact the ENQA Secretariat.

Yours sincerely,



Alastair Delaney  
Chair of ENQA Agency Review Committee

Annex: Areas for development

## **Annex: Areas for development**

As outlined by the review panel and further discussed by the committee (where relevant), ECCE is recommended to take appropriate action, in so far as it is empowered to do so, on the following issues:

### **ESG 3.1 Activities, policy, and processes for quality assurance**

The agency is recommended to streamline the mission and vision statements in the different documents ECCE is publishing.

The agency is recommended to translate the broad goals and objectives into a clear and future-proof strategy, which is also translated into the daily work of the agency.

The agency is recommended to develop more flexible appointment procedures for student-members, in order to be able to replace a student-member as soon as a position becomes vacant.

### **ESG 3.3 Independence**

The agency is recommended to urgently reconsider its processes, composition of committees, roles and responsibilities in order to increase the guarantees for independence in its operations.

### **ESG 3.5 Resources**

The agency is recommended to reflect strategically on whether it wants to increase its incomes and/or find operational collaboration with another structure to reduce dependence on a limited number of people.

### **ESG 3.6 Internal quality assurance and professional conduct**

The agency is recommended to make explicit how results of internal quality assurance processes are processed and lead to quality improvements.

The agency is recommended to extend the scope of stakeholders to gather feedback from (e.g. students in member institutions and professionals, next to sector organisations), and to add key performance indicators and evaluation of whether these indicators are achieved.

### **ESG 2.1 Consideration of internal quality assurance**

The agency is recommended to integrate a reference to the relevant national qualifications' frameworks for higher education and the Framework for Qualifications of the European Higher Education Area in Standard 2.8 itself, and not only in an Annotation.

The agency is recommended to continue to train all stakeholders on the concept of student-centred learning, and how this concept may be combined with care for patients' health.

### **ESG 2.2 Designing methodologies fit for purpose**

The agency is recommended to clarify in which cases a programme would be required to undergo an earlier ECCE re-accreditation because 'major issues arise as part of the annual monitoring process, and which procedure would be applicable in this case.

### **ESG 2.4 Peer-review experts**

The agency is recommended to make sure to involve enough experts from beyond the small chiropractic community in the review processes.

### **ESG 2.5 Criteria for outcomes**

The agency is recommended to provide clear guidance for accreditation decisions in cases where the maximum duration of 8 year is not granted.

### **ESG 2.6 Reporting**

The agency is recommended to add a summary of the findings of the report, including the specific characteristics of the programme under review in order to provide (potential) students accessible and objective information.

### **ESG 2.7 Complaints and appeals**

The agency is recommended to clearly define the concepts of appeal and complaint.

The agency is recommended to allow appeal to question formal outcomes.

The agency is recommended to reconsider the compositions of the Appeals and Complaints Committee in order to guarantee a more independent composition of the Committee.