

External review of the Norwegian Agency for Quality Assurance in Education by the European Association for Quality Assurance in Higher Education (ENQA)

Annex I: TERMS OF REFERENCE

December 2012

1. Background and Context

The Norwegian Agency for Quality Assurance in Education (NOKUT) is a professionally independent government agency that contributes towards quality assurance and enhancement in higher education and tertiary vocational education. NOKUT's tasks include foreign higher education qualifications as well as Norwegian higher education.

NOKUT conducts quality controls and stimulates the quality development of educational provision at Norwegian universities, higher education colleges and colleges of tertiary vocational education.

NOKUT recognises foreign higher education qualifications in response to applications by individuals and provides information to holders of foreign qualifications about Norway's various mechanisms for the recognition and authorisation of foreign qualifications.

NOKUT was established in 2003 as part of the Quality Reform legislation on higher education. NOKUT's areas of responsibility and operational mechanisms are regulated by the Act Relating to Universities and Colleges, the Act Relating to Tertiary Vocational Education and the associated Regulations issued by the Ministry of Education and Research.

Through its activities, NOKUT works to maintain society's trust in the quality of Norwegian higher education, tertiary vocational education and recognised foreign higher education qualifications.

NOKUT has been Full member of ENQA since 2003. Full membership was confirmed following an external review on 11 June 2008.

2. Purpose and Scope of the Evaluation

This is a type A review, as defined in the *Guidelines for external reviews of quality assurance agencies in the European Higher Education Area*. It will evaluate the way in which and to what extent NOKUT fulfils the criteria for the ENQA membership and thus the *Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG)*. Consequently, the review will also provide information to the ENQA Board to aid its consideration of whether NOKUT should be reconfirmed Full Member of ENQA. The review panel is not expected, however, to make any judgements as regards the reconfirmation of Full Membership.

3. The Review Process

The process is designed in the light of the *Guidelines for external reviews of quality assurance agencies in the European Higher Education Area*.

The evaluation procedure consists of the following steps:

- Formulation of the Terms of Reference and protocol for the review;
- Nomination and appointment of the review panel;
- Self-evaluation by NOKUT including the preparation of a self-evaluation report;
- A site visit by the review panel to NOKUT;
- Preparation and completion of the final evaluation report by the review panel;
- Scrutiny of the final evaluation report by the Review Committee of the ENQA Board;
- Analysis of the scrutiny by the ENQA Board and their decision regarding ENQA membership;
- Follow-up of the panel's and/or ENQA Board's recommendations by the agency.

3.1 Nomination and appointment of the review team members

The review panel consists of five members: Four external reviewers (one or two quality assurance experts, representative(s) of higher education institutions, student member) and a review secretary. Three of the reviewers (including the review secretary) are nominated by the ENQA Board on the basis of proposals submitted to ENQA by the national agencies, and are drawn from senior serving members of Board/Council or staff of ENQA member agencies. The fourth external reviewer is drawn from a nomination provided by the European University Association (EUA). The nomination of the student member is asked from the European Students' Union (ESU). One of the panel members serves as the chair of the review.

Current members of the ENQA Board are not eligible to serve as reviewers.

ENQA will provide NOKUT with the list of suggested experts with their respective curriculum vitae to establish that there are no known conflicts of interest. The experts will have to sign a non-conflict of interest statement as regards the NOKUT review.

3.2 Self-evaluation by NOKUT, including the preparation of a self-evaluation report

NOKUT is responsible for the execution and organisation of its own self-evaluation process and shall take into account the following guidance:

- Self-evaluation is organised as a project with a clearly defined schedule and includes all relevant internal and external stakeholders;
- The self-evaluation report is broken down by the topics of the evaluation: background description of the current situation of the Agency; analysis and appraisal of the current situation; proposals for improvement and measures already planned; a summary of perceived strengths and weaknesses;
- The report is well-structured, concise and comprehensively prepared. It clearly demonstrates the extent to which NOKUT fulfils its tasks of external quality assurance and meets the criteria for the ENQA membership and thus the ESG. The report is submitted to the review panel a minimum of four weeks prior to the site visit.

3.3 A Site Visit by the Review Panel

NOKUT will draw up a draft proposal of schedule of the site visit to be submitted to the review panel at least two months before the planned dates of the visit. The schedule includes an indicative timetable of the meetings and other exercises to be undertaken by the review panel during the site visit, the duration of which is 2 days. The approved schedule shall be given to NOKUT at least two months before the dates of the visit, in order to properly organise the requested interviews.

The review panel will be assisted by NOKUT in arriving in Oslo, Norway.

The site visit will close with an oral presentation and discussion of the major issues of the evaluation between the review panel and NOKUT.

3.4 Preparation and completion of the final evaluation report

On the basis of the review panel's findings, the review secretary will draft the report in consultation with the review panel. The report will take into account the purpose and scope of the evaluation as defined under article 2. It will also provide a clear rationale for its findings with regards to each ENQA membership criteria. A draft will be submitted for comment to NOKUT within two months of the site visit for comment on factual accuracy. If NOKUT chooses to provide a statement in reference to the draft report it will be submitted to the chair of the review panel within two weeks after the receipt of the draft report. Thereafter the review panel will take into account the statement by NOKUT, finalise the document and submit it to NOKUT and ENQA.

The report is to be finalised within three months of the site visit and will not exceed 40 pages in length.

4. Follow-up Process and Publication of the Report

NOKUT will consider the expert panel's report and inform ENQA of its plans to implement any recommendations contained in the report. Subsequent to the discussion of the evaluation results and any planned implementation measures with ENQA, the review report and the follow-up plans agreed upon will be published on the NOKUT website.

5. Budget

NOKUT shall pay the following review related fees:

Fee of the Chair	4,750 EUR
Fee of the Secretary	4,750 EUR
Fee of the 3 other panel members	8,250 EUR (2,750 EUR each)
Administrative overhead for ENQA Secretariat	5,000 EUR
Experts Training fund	1,250 EUR
Travel and subsistence expenses (approximate)	6,000 EUR

This gives a total indicative cost of 30,000 EUR for a review team of 5 members. In the case that the allowance for travel and subsistence expenses is exceeded, NOKUT will cover any additional costs

after the completion of the review. However, the ENQA Secretariat will endeavour to keep the travel and subsistence expenses in the limits of the planned budget, and will refund the difference to NOKUT if the travel and subsistence expenses go under budget.

In the event of a second site visit required by the Board and aiming at completing the assessment of compliance, and should the agency accept a second visit, an additional fee of 500 EUR per expert, as well as travel and subsistence costs are recoverable from the agency.

6. Indicative Schedule of the Review

The duration of the evaluation is scheduled to take about 10 months, from December 2012 to October 2013:

Agreement on terms of reference and protocol for review	December 2012
Appointment of review panel members	December 2012
Preparation of site visit schedule and indicative timetable	January 2013
Self-evaluation completed	March 2013
Briefing of review panel members	February 2013
Review panel site visit	May 2013
Draft of evaluation report to NOKUT	July 2013
Statement of NOKUT to review panel if necessary	August 2013
Submission of final report to ENQA	September 2013
Consideration of the report by ENQA and response of NOKUT	October 2013
Publication of report and implementation plan	October 2013