



European Association for  
Quality Assurance in Higher Education

Prof Tatjana Volkova  
Chair of the Steering Committee  
Institutional Evaluation Programme (IEP)  
IEP c/o EUA, 114 Rue du Rhône, Case postale 3174, 1211 Geneva 3  
Switzerland

Bern, 16 December 2020

**Subject: IEP follow-up report to the 2018 ENQA review**

Dear Prof Tatjana Volkova,

At its meeting on 10 December 2020, the Board of ENQA considered the follow-up report arising from the external review of the Institutional Evaluation Programme (IEP) in 2018.

The Board approves the report and takes note of the progress that has been made. At the same time, the Board would like to stress their disappointment that IEP has not acted on the Board's recommendation to include other stakeholders in the governance of the agency.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'C. Grolimund', is written over a light blue horizontal line.

Dr Christoph Grolimund  
President