

## 2023 REVIEWERS' SEMINAR

Barcelona, 7-8 September

### Organised by:

European Association for Quality Assurance in Higher Education (ENQA)

### Host:

Catalan University Quality Assurance Agency (AQU Catalunya)

### Venue:

Aula Ramon y Cajal, University of Barcelona, Gran Via de les Corts Catalanes, 585, 08007 Barcelona

### Day I – Thursday, 7 September 2023

12.00-13.00 *Registration and lunch*

13.00-13.20 Opening and welcome  
Anna Gover, Director, ENQA  
Short introduction of the host agency  
Jaume Valls Pasola, Director, AQU Catalunya, Spain

13.20-13.30 Purpose and methods of the seminar  
Alexis Fábregas Almirall, Project Officer, ENQA

### Part I: Addressing the ESG and ways forward

Chair: Anna Gover, Director, ENQA

13.30-14.00 Perspectives of agencies on the future of the ESG and a policy context for the revision of the document (QA-FIT project)  
Anna Gover, Director, ENQA  
Discussion

14.00-15.15 Use and interpretation of the ESG – an update on 2021 analysis by CIPES

*Consistency of reviews across the EHEA – updated report on non-concurrent decisions of ENQA and EQAR by A3ES*

Assist Prof Dr Maria João Rosa, CIPES&DEGEIT, University of Aveiro, Portugal

*Quality of reports and consistency of judgements against the ESG – views from ENQA Agency Review Committee*

Alastair Delaney, Chair of ENQA Agency Review Committee

Response:

Magalie Soenen, Director, EQAR

Patrick Van den Bosch, ENQA Board member  
Discussion

15.15-15.45 *Coffee break*

**Part II: ENQA Agency Reviews methodology – what works and what not**

Chair: Alastair Delaney, Chair of ENQA Agency Review Committee

15.45-16.15 Internal QA of ENQA Agency Reviews  
Key findings from the Annual Analysis of ENQA Agency Reviews 2022, and the forthcoming external review of ENQA Agency Reviews in 2024  
Alexis Fábregas Almirall, Project Officer, ENQA  
Q&A

16.15-17.15 Two working groups  
Group 1 on the consistency of ENQA Agency Reviews (Facilitator: Anna Gover)  
Group 2 on the panel reporting (Facilitator: Alexis Fábregas Almirall)

17.15-17.45 Feedback from the working groups  
Alastair Delaney, Chair of ENQA Agency Review Committee

20.30 Dinner  
Restaurant Flamant, C. d'Enric Granados, 23, 08007 Barcelona

## Day 2 – Friday, 8 September 2023

### Part III: Evaluation of targeted reviews

Chair: Patrick Van den Bosch, ENQA Board member

- 9.00-9.15      Strengthening and operationalising the enhancement aspect of ENQA Targeted Reviews  
Anna Gover, Director, ENQA
- 9.15-10.00    Examples of existing practice  
*20 years of the quality enhancement framework in Scotland*  
Ailsa Crum, Director of Membership, Quality Enhancement and Standards, QAA, UK (online)  
*NOKUT's experience with further supporting the enhancement angle to external QA*  
Ole-Jacob Skodvin, Director for Evaluation and Analysis, NOKUT, Norway (online)  
Q&A
- 10.00-11.00   Two working groups reflecting on the ideas in the discussion document  
Group 1 (Facilitator: Anna Gover)  
Group 2 (Facilitator: Alexis Fábregas Almirall)
- 11.00-11.30   *Coffee break*
- 11.30-12.00   Wrap-up of the working groups (feedback on the key points of discussion)  
Moderator: Patrick Van den Bosch, ENQA Board member

### Part IV: ENQA Thematic Analysis 2023

Chair: Patrick Van den Bosch, ENQA Board member

- 12.00-12.45   External quality assurance processes – what comes after the agency reports are published? Analysis of approaches to follow-up (ESG 2.3) and complaints and appeals (ESG 2.7) – preliminary findings  
Q&A  
Alexis Fábregas Almirall, Project Officer, ENQA
- 12.45-13.00   Closing words  
Anna Gover, Director, ENQA
- 13.00-14.00   Farewell lunch