



European Association for
Quality Assurance in Higher Education

Mr José Eduardo López Pereira
Director
Agency for Quality Assurance in the Galician University System (ACSUG)
C/ Lamas de Abade s/n. Edificio CIPP "Compostela" 5ª planta, 15702 Santiago de Compostela
Spain

Gloucester, 2 November 2021

Subject: ACSUG follow-up report to the 2019 ENQA review

Dear Mr José Eduardo López Pereira,

At its meeting on 20 October 2021, the Board of ENQA considered the follow-up report arising from the external review of the Agency for Quality Assurance in the Galician University System (ACSUG) in 2019.

The Board approves the report and takes note of the progress that has been made. Apart from systematically presenting the agency's work since the external review, the Board praises the agency for considering the recommendation related to ESG 2.7 and appointing an independent committee to address appeals. Last, but not least, the Board welcomes the agency's commitment to engage in a progress visit later this year.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Douglas Blackstock', is written over a light blue horizontal line.

Douglas Blackstock
President