



European Association for  
Quality Assurance in Higher Education

Ms Zhumagulova Alina Bakytzhanovna  
CEO  
Independent Agency for Accreditation and Rating (IAAR)  
Baurzhan Momyshuly avenue 2  
EP-4G Astana  
Kazakhstan

Brussels, 29 February 2024

**Subject: IAAR follow-up report to the 2021 ENQA review**

Dear Ms Zhumagulova Alina Bakytzhanovna,

At its meeting on 28 February 2024, the Board of ENQA considered the follow-up report arising from the external review of the Independent Agency for Accreditation and Rating (IAAR) in 2021.

We appreciate the clear information presented about how IAAR has addressed the panel's recommendations and suggestions, especially regarding ESG 3.1 Activities, policy and processes for quality assurance and the inclusion of a student representative in the IAAR Supervisory Board, the extensive work on ESG 3.4 Thematic analysis, and the follow-up on ESG 2.5 Criteria for outcomes. Generally, the Board wishes to thank the agency for providing an extensive update on the agency's activities since the last review. With this, the Board approves the report and takes note of the progress that has been made.

We look forward to continuing the good cooperation between ENQA and IAAR.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Douglas Blackstock', is written over a light grey circular stamp.

Douglas Blackstock  
President