

14TH ENQA TRAINING OF AGENCY REVIEWERS

ENQA - THE ASSOCIATION OF QA AGENCIES IN THE EHEA

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ONLINE, 9-10 MAY 2022

Co-funded by the
Erasmus+ Programme
of the European Union



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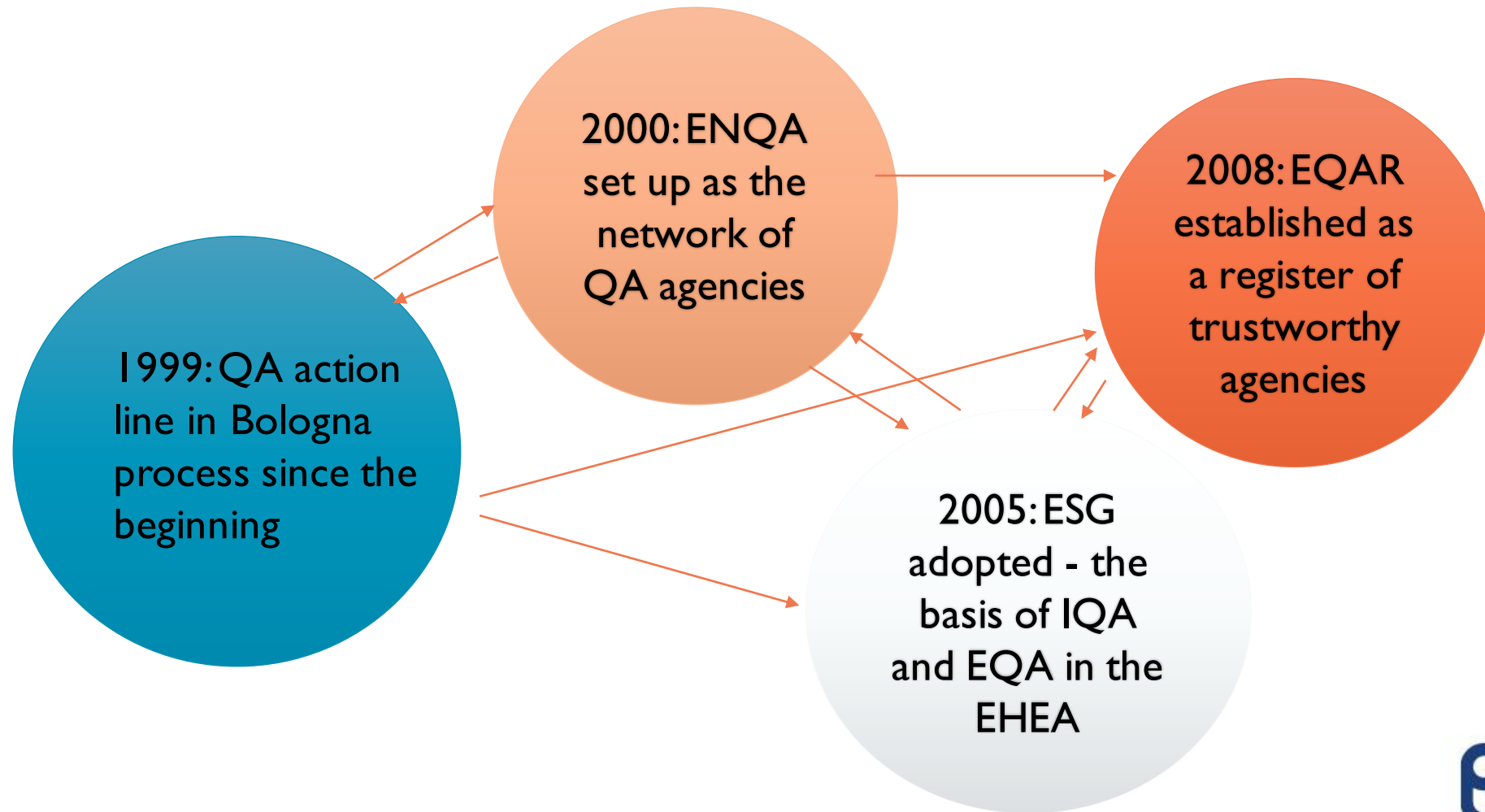
ENQA

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The European Association for
Quality Assurance in Higher Education

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THE EUROPEAN QUALITY ASSURANCE FRAMEWORK



WHAT IS ENQA? PURPOSES

- **Representing interests of quality assurance agencies.** ENQA is the representative of diverse quality assurance agencies throughout the EHEA
- **Providing services to members and other stakeholders.** ENQA is a key source of reliable information, expertise and know-how on QA
- **Driving the development of external quality assurance.** ENQA monitors changes in the higher education landscape and is a guarantor of knowledge-based development of external quality assurance.

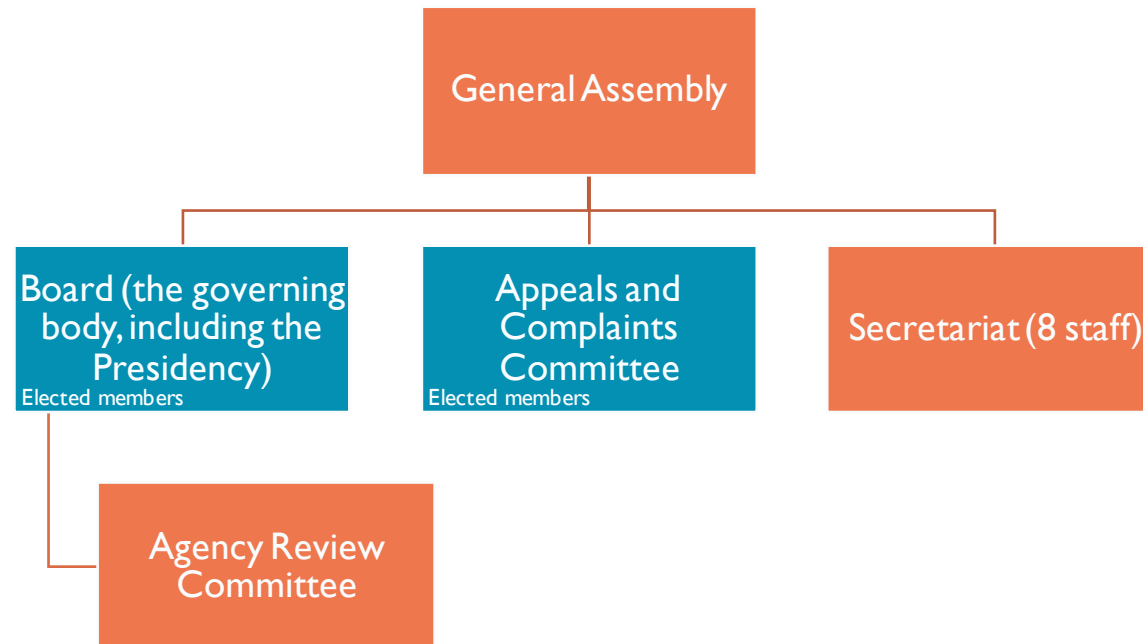
ENQAVISION

- An EHEA where persistently high-quality education contributes to responsible and active European citizens in democratic and sustainable societies, where access is attainable for all, and where graduates acquire a broad knowledge base on which to build regionally and globally rewarding careers while inspiring their personal development.

ENQA MISSION STATEMENT

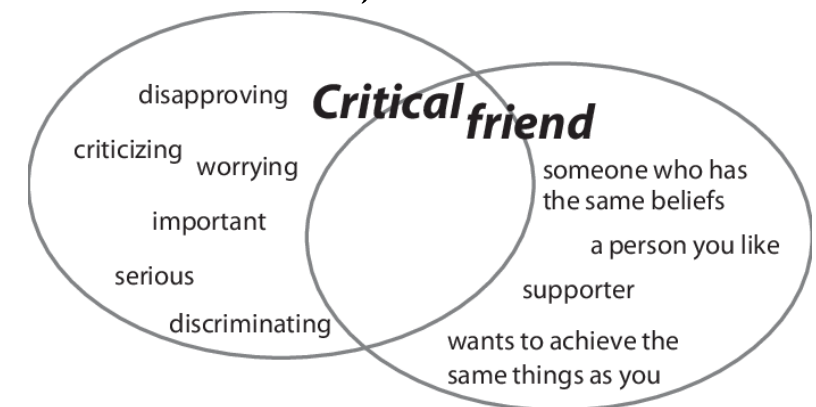
- As the designated stakeholder organisation of quality assurance agencies in the EHEA, ENQA:
 - **represents** their interests internationally
 - **supports** them nationally and
 - **provides** them with comprehensive services and networking opportunities.
- Under ENQA's umbrella, the community of agencies drive innovation in quality assurance and refines quality assurance processes.

STRUCTURE



AGENCY REVIEW COMMITTEE (ARC)

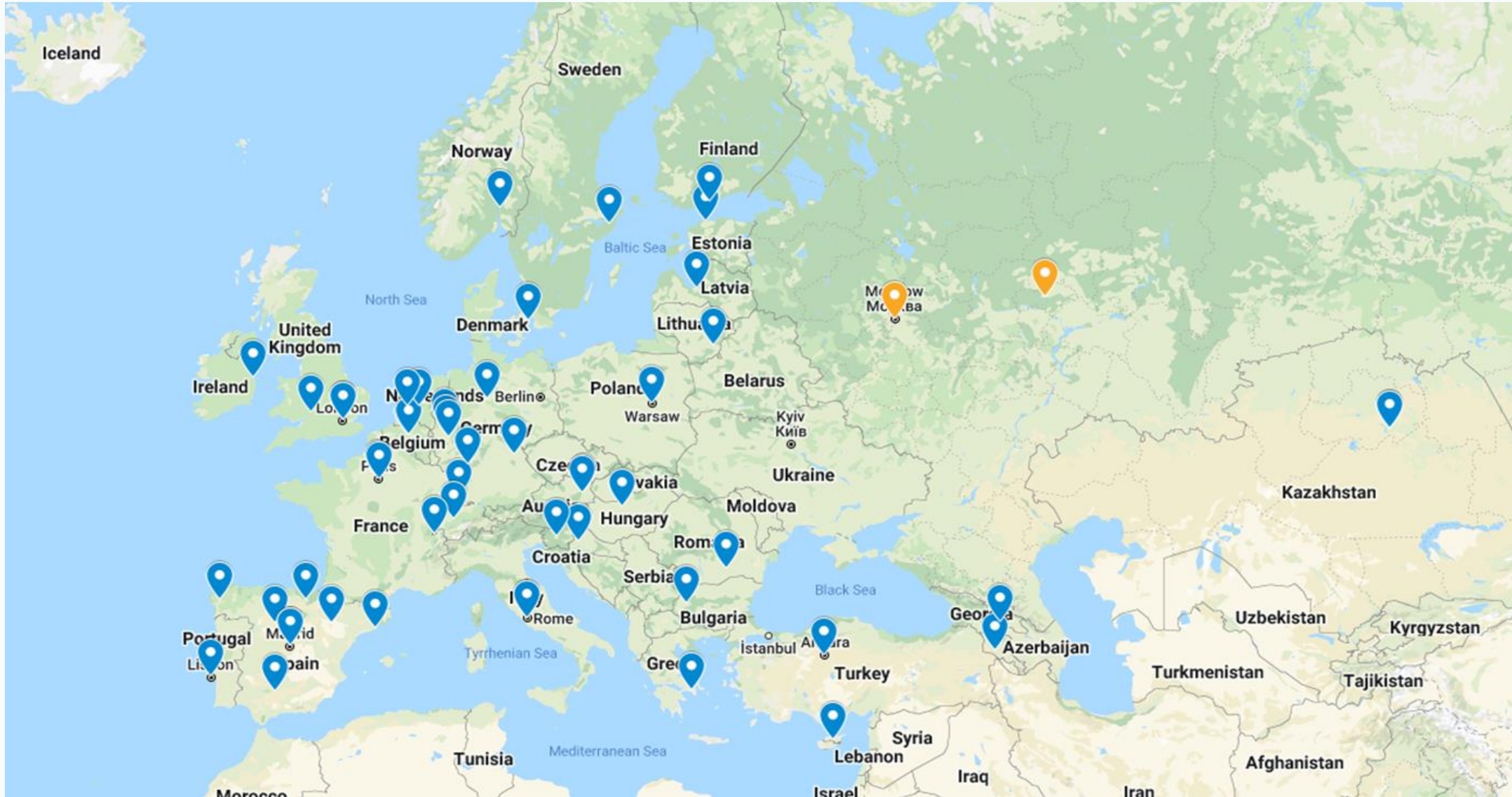
- ENQA’s body, dealing with the internal quality assurance of ENQA Agency reviews:
 - Scrutinises and validates the external review reports of reviews coordinated by ENQA → a statement noting any deficiencies in the report and highlighting any areas in which they do not agree with the compliance judgements of individual standards given by the review panel (annexed to the report)
 - Approves the composition of ENQA’s review panels
 - Does not take a decision on overall compliance of the agency with the ESG
 - Other tasks (prepares a letter when another coordinator produces the ERR, maintains the ‘Book of Precedents’, engages in the Annual Technical Report)



WHAT IS ENQA? ACTIVITIES

- Representing members in **policy making**
 - Consultative member in the **Bologna Follow-up Group** since 2005; Cooperation with the European Commission; cooperation with the E4 group of stakeholders
 - Providing expertise and input; supporting members
- **Development of and know-how on quality assurance**, also through participation in **international projects**
- **Dissemination of information** and organisation of **events**
- **Working groups** to share good practice
- Founding member of the **European Quality Assurance Register (EQAR)**
- Coordination of external reviews of QA agencies

ENQA – MEMBERS (54 IN 32 COUNTRIES, ONLY EHEA)

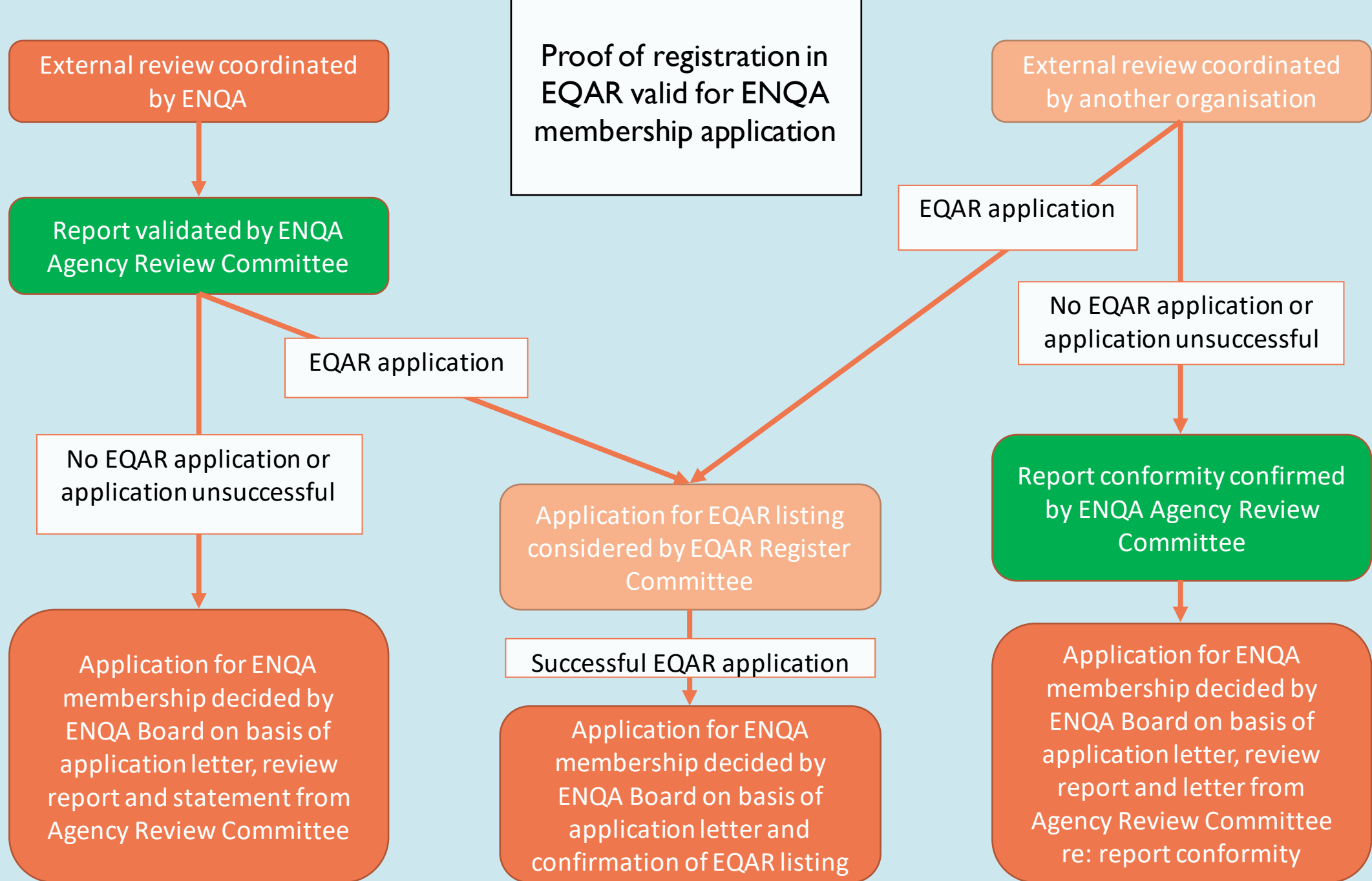


ENQA – AFFILIATES (55 IN 30 COUNTRIES)



ENQA MEMBERSHIP

- Documentation for application: the motivation letter + proof of registry in EQAR or ERR
- Three different pathways to apply for ENQA membership (depending on the review coordinator and the agency's registration status in EQAR)
- Decisions on membership in ENQA are always taken by the ENQA Board and endorsed by the General Assembly



THIS TRAINING SESSION

- **Purpose:** to prepare reviewers from different backgrounds, profiles, and countries for ENQA Agency Reviews
- Participants from QA agencies, and from HEIs (academics, QA experts, students)
- Provision of basic information and interactive sessions
- Ask your questions! And suggest answers 😊

Technical notes

ENQA AGENCY REVIEWS

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Agency Reviews

ENQA AGENCY REVIEWS

- 10-15 agency review processes /year
- to verify agencies' compliance with the ESG (the *Standards and Guidelines for Quality Assurance in the European Higher Education Area*) and to support their further development
- for ENQA membership and other purposes, including registration in EQAR (for 5 years)
- process of 12-15 months
- 4 panel members including an academic and a student member
- site visit of 2.5-3 days, progress visit of 1 day after 2-3 years
- regular training seminars for experts and experienced reviewers



THANK
YOU

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