

ONLINE, 28 OCTOBER 2021

ENQA WEBINAR ON CHANGES TO AGENCY REVIEWS

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TARGETED REVIEWS

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- ENQA and EQAR both identified the need to address the third and subsequent reviews against the ESG while safeguarding the need for a cyclical provision of trust in the EHEA through the reviews
- Working group established in autumn 2020; approval by ENQA Board on 24 June 2021 and at EQAR Register Committee on 1-2 July 2021
- Use of targeted reviews:
 - **ENQA membership renewal:** open to all ENQA member agencies who have been through at least two full ESG reviews and can be used as an alternative to a full review every ten years
 - **Registration in EQAR:** an option in the EQAR Procedures for Applications, with a condition (EQAR-registered agencies that renewed their registration successfully at least once previously may opt to apply for renewal of registration based on a targeted review every second time).
 - A full ESG review in-between the targeted reviews!





KEY CHARACTERISTICS

- A need to avoid “evaluation fatigue”
- The methodology introduces a review with a more targeted approach and an enhancement-led component, while safeguarding the provision of trust in the EHEA provided by the Register
- No change in the criteria for registration → rather, more focus on those parts that require attention
- Changes in the review process: **closer attention to the ToR** (including a check on reporting of substantive changes, consideration of third-party complaints, dialogue with the agency on the selected enhancement standards, and a joint briefing with the panel and EQAR), a **smaller panel of three experts**, **purpose of the site visit**, more focused and **shorter reports**, **different approach to follow-up** (online seminar once every two years), **shorter timeframe** (9-11 months), **cost**
- Result: same type of decision on agencies' renewal of membership in ENQA and registration on EQAR

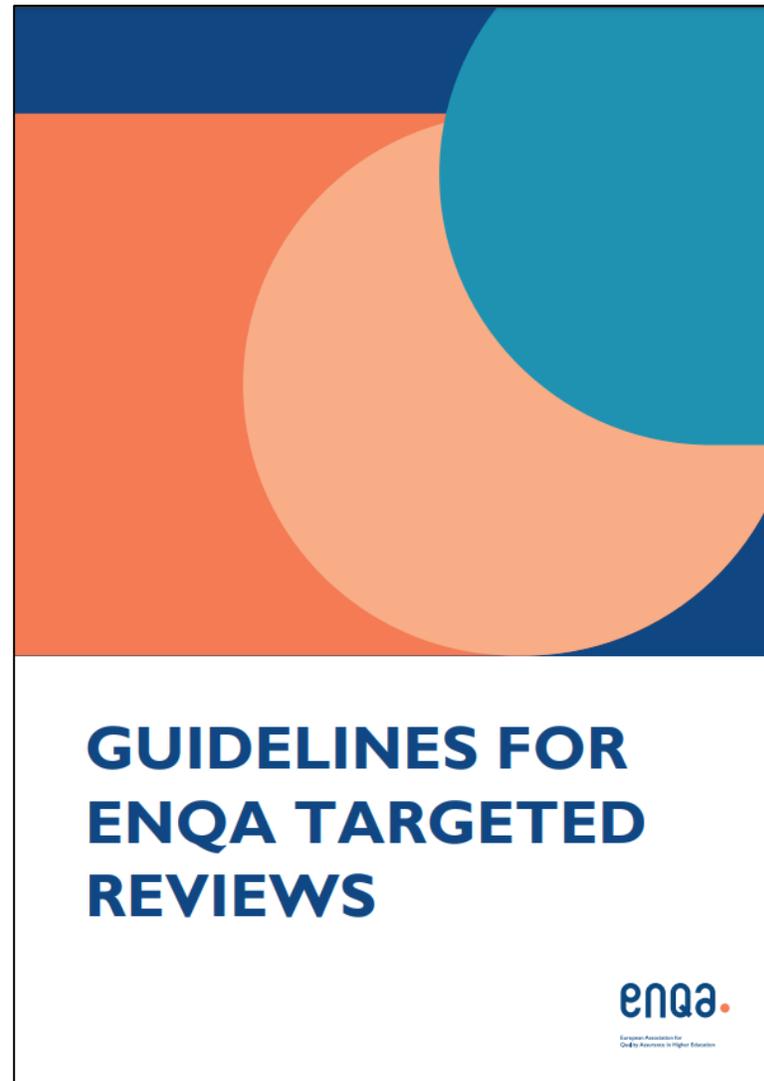
FOCUS AREAS



The targeted review would address:	Applicable to QA agencies:
A) all the standards with a “partial compliance” conclusion in the Register Committee's last renewal decision;	if the case
B) standards 2.1 to 2.7 for activities that were newly launched or changed since the agency's last renewal of registration;	if the case
C) any standards affected by other types of substantive changes (organisational identity or structure, other fields of activity and their separation)	if the case
D) ESG 2.1 (see section below)	applicable to all
E) at least one further enhancement area (see section below)	applicable to all
F) any other matters re. ESG compliance arising during the review *	if new issues arise

- Issues outside the focus areas: if noticed, the review panel should investigate them further and provide analysis
- Relevance of interviews with the full range of stakeholders

FURTHER INFORMATION



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OTHER REMARKS

- The option of undergoing a full review against the ESG remains!
- ENQA will inform its members once the eligibility for targeted reviews is effective
- Six targeted reviews in 2022
- Evaluation of the remaining challenges in the methodology after two years (however, the ongoing targeted reviews are immediately effective and not a trial)



THANK
YOU

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