

AI – The Danish Accreditation Institution Anette Dørge Executive Director Bredgade 38 1260 Copenhagen Denmark

Bern, 2 January 2019

Subject: follow-up report to the 2016 ENQA review

Dear Ms. Anette Dørge,

At its meeting on 13 December 2018, the Board of ENQA considered the follow-up report arising from the external review of AI – The Danish Accreditation Institution in 2016.

The Board approves the report and acknowledges the progress that has been made, especially in regards to standard 2.7 Complaints and appeals.

Yours sincerely,

Q. Bru-1

Christoph Grolimund President