

Independent Agency for Quality Assurance in Education (IQAA)  
Prof. Sholpan Kalanova  
President  
20 Dostyk Street, Office 801  
010000 Astana  
Kazakhstan

Bern, 17 May 2019

**Subject: follow-up report to the 2017 ENQA review**

Dear Professor Sholpan Kalanova,

At its meeting on 25 April 2019, the Board of ENQA considered the follow-up report arising from the external review of the Independent Agency for Quality Assurance in Education in 2017.

The Board approves the report and takes note of the progress that has been made. At the same time, the Board would like to emphasise especially the need to continue with the efforts in addressing the recommendation for standard 3.1 Activities, policy and processes for quality assurance, and most of all the need to measure progress in the agency's daily activities towards achieving the agency's strategic objectives.

Yours sincerely,



Christoph Grolimund  
President