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Dr. Anke Rigbers  
Chief Executive  
evalag  
M7 9a-10  
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Dublin, 19 December 2014

**Subject: Reconfirmation of Full membership of evalag in ENQA**

Dear Anke,

I am pleased to inform you that, at its meeting of 26 November 2014, the Board of ENQA agreed to reconfirm evalag Full membership of ENQA for five years from that date.

Though the ENQA Board concluded that evalag is in substantial compliance with the European Standards and Guidelines, the Board would like to receive a follow-up report on the recommendations in the panel report (as outlined in the annex attached) within two years of its decision, i.e. by November 2016.

In addition, the Board was a little concerned to read that no students were interviewed during the site visit. Perhaps this was due to some unexpected circumstances but it is important to ensure that students are always interviewed in these occasions.

If you have any further queries, please do not hesitate to contact the ENQA Secretariat. Please accept my congratulations for the re-confirmation of Full Membership of evalag.

Yours sincerely,



Padraig Walsh  
President of ENQA

**Annex:** Areas for development

## **Annex: Areas for development**

As outlined by the review panel, evalag is recommended to take appropriate action, so far as it is empowered to do so, on the following issues:

ESG 2.2: The agency should enlist students to work on the international accreditation and evaluation procedure documents.

ESG 2.4: evalag should create measures which ensure that active students with close proximity to higher education institutions are involved with the Accreditation Commission.

ESG 2.8: evalag should regularly analyse and (with the expected new version of the ESG in mind) publish the results of its own quality assurance procedures.

ESG 3.7: The agency should appoint organisations for decision-making and organisations for analysis of complaints which are independent of each other, and rule out parallel memberships.

ESG 3.8: In the future, the agency should refrain from appointing members of decision-making bodies as experts.

ESG 3.8: The agency should submit a revised Quality Management Hand Book, which is orientated towards the practice of quality assurance. It should also be described how empirical data from evalag's own procedures shall be gained and evaluated.