



# NOKUT: Communication with stakeholders

Helen Bråten and Aslaug Louise Slette, senior advisors, NOKUT

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# NOKUT - Norwegian Agency for Quality Assurance in Education

- Independent expert body reporting to The Ministry of Education and research
- Dual mandate: Quality Assurance & Quality Enhancement
- Each year uses 900 external experts for our accreditation and QA work, evaluation and recognition of foreign education



**Who?**

**What?**

**How?**

**Why?**



# Who and why?

## Concepts and problem field

- **Who** are the important stakeholders for NOKUT?
- **Why** are stakeholders important?

External quality assurance – quality enhancement

Involvement – engagement – communication



# What and how?

## Example 1: Evaluation of teacher education

### 1. Designing the evaluation theme and process

- Mapping report: breakfast meeting- social media, blogg
- Mapping key stakeholders
- Dialogue meetings and interviews -21
  - Researchers, universities, students, school leaders, school owners, unions, alumni +
- Reference groups
- Student seminar (by and for students)
- Formal consultation
- Feedback made public

2. **Data collection:** 3 surveys + own surveys, thematic analysis, site visits (observers on panel), seminars

3. **Analyse and report on findings:** Seminars, media

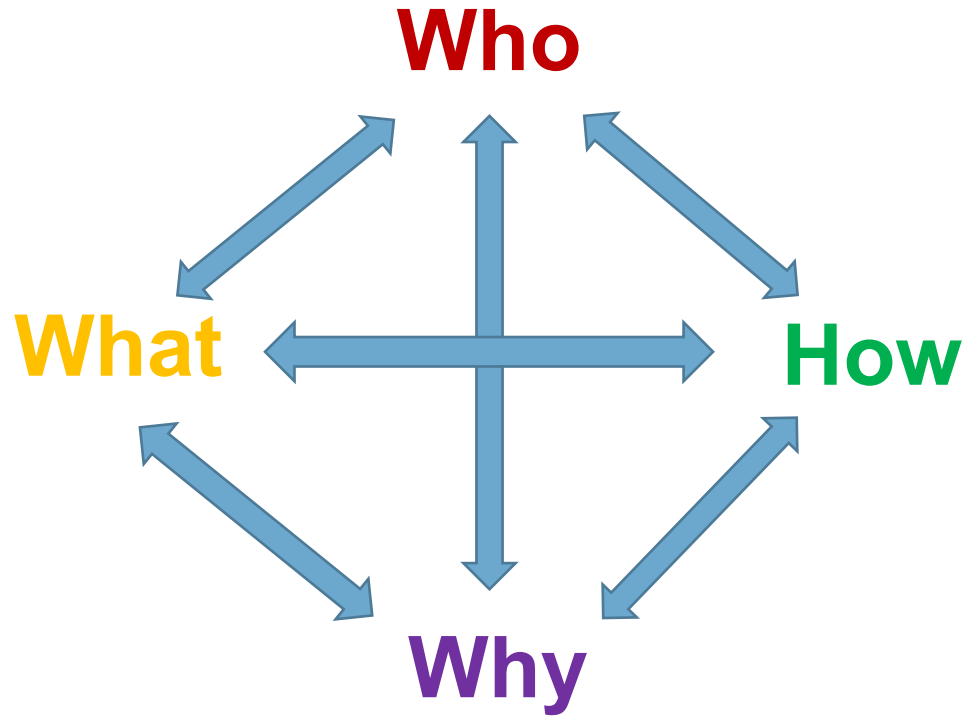


# What and how?

## Example 2: Sharing experiences with and among peers

- Periodic reviews of quality work in projects. Follow-up seminars.
- Seminars and workshops
- Podcast
- Publication of reports, blogs and newsletters
- Portal
- Thematic analyses on web site







*Questions?*

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