



ALIGNMENT OF HEIS INTERNAL QUALITY DIALOGUES THROUGH PROMOTING QUALITY CULTURE IN DEVELOPING COUNTRIES

ENQA Members' Forum
April 20-21, 2023

A MODEL FOR INCREASING INTERNAL DIALOGUES AND COMMUNICATION BETWEEN ALL LEVEL STAKEHOLDERS AT HEIS

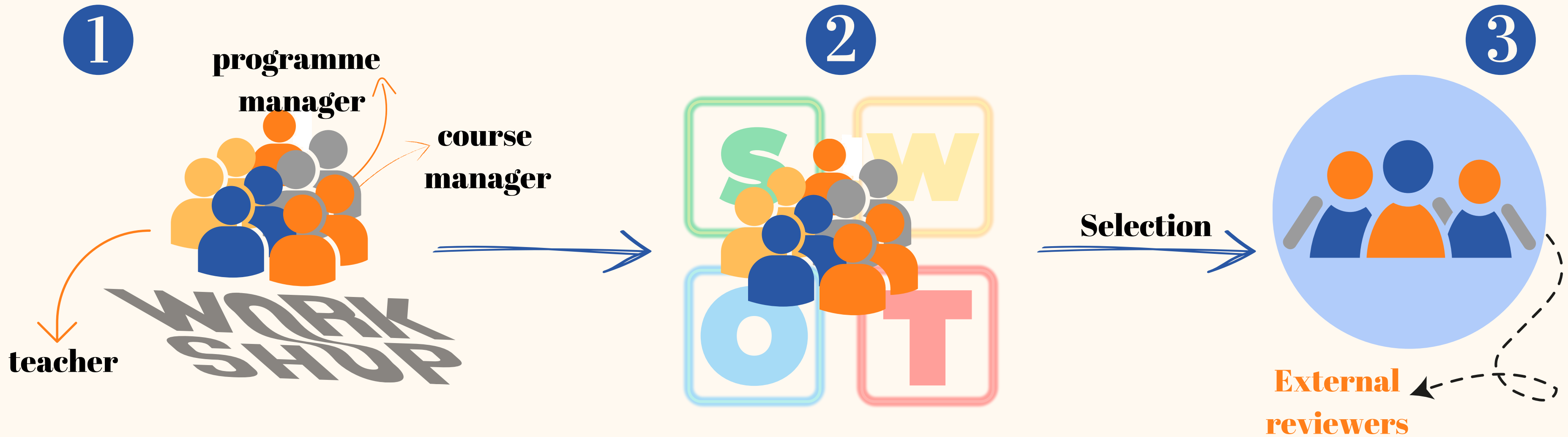
Aims at:

- Bringing quality to the classroom.
- Engaging teachers in quality assurance processes for the continuous improvement of APs.



The background features a collection of stylized icons. There are several gears of various sizes and colors, including light blue, orange, yellow, and grey. Interspersed among the gears are grey silhouettes of human figures in various poses: one running, one holding a megaphone, one with arms raised, and one with arms outstretched. The overall theme is mechanical and human-driven progress.

HOW TO IMPLEMENT THE MODEL: STEPS



Workshop sessions on:

- improvement of teaching quality
- SWOT analysis

Brining out the hypothesis on which the review will be conducted.

- Trained group makes SWOT analysis of hypothesis.

- Selection of internal experts panel members (2 or 3) from the list of workshop participants (most active, critical and demonstrating reflective approach to the issues).

4



Formulation of questions

The selected experts are trained:

- to formulate appreciative questions
- to Developing Rubrics to analyze the stated hypothesis

5



Discussions with diverse stakeholders

One day site-visit to the HEI:

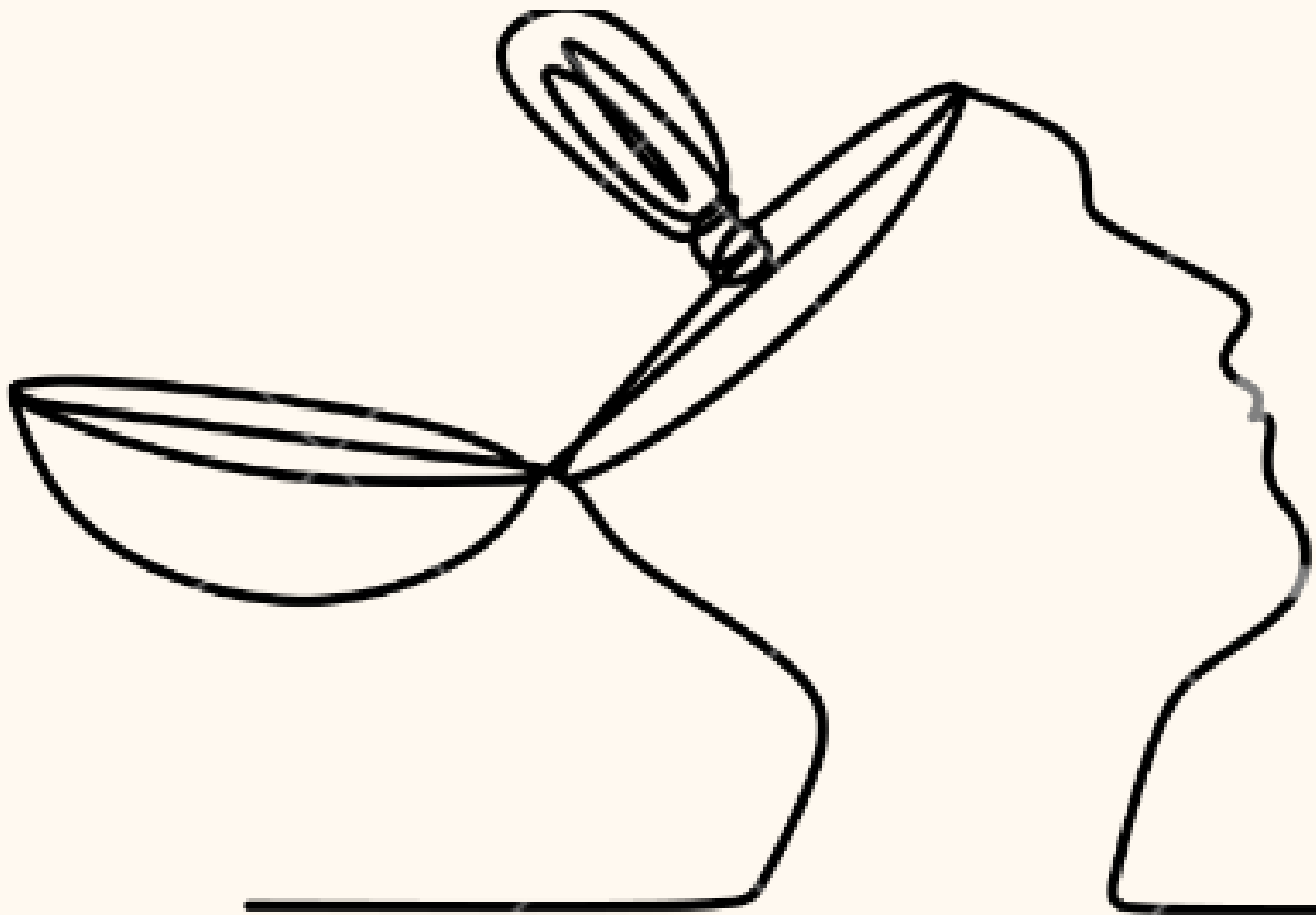
- interview sessions with different groups of internal stakeholders

6



Feedback session

- Reporting to the HEI management by the internal experts.



DISCUSSION

THANK YOU

