**European Association for
Quality Assurance in Higher Education**

15ᵗʰ ENQA TRAINING OF AGENCY REVIEWERS
Online, 15-16 May 2023

Venue:
Zoom (meeting link sent upon registration)

Day 1 – Monday, 15 May 2023 (CEST)

Chair: Goran Dakovic, Head of Agency Reviews, ENQA

9.25-9.30   *Participants enter the meeting room and check their connection*

9.30-9.40   Opening and welcome

9.40-9.50   Introduction of ENQA and purpose and methods of the training, *Goran Dakovic, Head of Agency Reviews, ENQA*

9.50-10.20   Purpose and main stages of the ENQA Agency Reviews, *Alexis Fábregas Almirall, Project Officer, ENQA*

10.20-11.10   Use and understanding of the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG), *Goran Dakovic*

11.10-11.30   Break

11.30-12.00   Notion of compliance, *Milja Homan, Project and Reviews Officer, ENQA*

12.00-12.30   Quality of reports and consistency of judgements against the ESG – views from ENQA Agency Review Committee (ARC), *Alastair Delaney, ARC chair and Director of Operations & Deputy Chief Executive, Quality Assurance Agency for Higher Education (QAA), UK*

12.30-13.15   Role of EQAR in the EHEA and its expectations on the reviews of QA agencies, *Melinda Szabó, Deputy Director, European Quality Assurance Register for Higher Education (EQAR)*

13.15-14.15   Lunch time

Chair: Milja Homan

14.15-14.25   Introduction to working groups on self-assessment report

14.25-15.15   Three parallel working groups, using a provided self-assessment report to a) reflect on coverage and decide on whom to interview during the site visit and b) formulate questions to be asked to the interviewees.
Facilitators: Goran Dakovic (Group 1), Alexis Fábregas Almirall (Group 2), Milja Homan (Group 3)

15.15-15.30   Conclusions from the working group and Q&A

15.30   End of Day 1

Day 2 – Tuesday, 16 May 2023 (CEST)

Chair: Goran Dakovic

10.00-11.00 **Avoiding the evaluation fatigue – targeted reviews for second and subsequent reviews**
Goran Dakovic, ENQA
Beate Treml, Vice-Chair of Register Committee, European Quality Assurance Register for Higher Education (EQAR)

11.00-11.15 Break

11.15-11.50 **General operating principles of experts - Experienced reviewer's view**
Simona Lache, Professor and Vice-rector for Internationalization and Quality Evaluation, Transilvania University of Brasov, Romania

11.50-12.15 **Quality assurance agency's view on the review process**
Aurelija Valeikiene, Deputy Director, Centre for Quality Assessment in Higher Education (SKVC), Lithuania

12.15-13.15 Lunch time

Chair: Alexis Fábregas Almirall

13.15-13.30 **Introduction to site visit role-play**

13.30-14.30 **Three parallel role-play groups to practice site visit**
Facilitators: Goran Dakovic (Group 1), Alexis Fábregas Almirall (Group 2), Milja Homan (Group 3)

14.30-14.45 **Conclusions from the role-play, comparison of the experiences and Q&A**

14.45-15.00 Break

Chair: Goran Dakovic

15.00-15.10 **Introduction to working groups on external review report**

15.10-16.10 **Three parallel working groups, focusing on using extracts from the provided review reports to a) reflect on the review panel's compliance judgements and b) decide how to make recommendations for improvement**
Facilitators: Goran Dakovic (Group 1), Alexis Fábregas Almirall (Group 2), Milja Homan (Group 3)

16.10-16.20 **Conclusions from the working group and Q&A**

16.20-16.30 **Wrap-up of the training**