

## ENQA AGENCY REVIEWS' SEMINAR FOR AGENCIES PLANNING TO UNDERGO A REVIEW IN 2022-2023

Cologne, 31 May-1 June 2022

### Host:

Agency for Quality Assurance through Accreditation of Study Programmes (AQAS)

### Venue:

Steigenberger Hotel Köln, Habsburgerring 9-13, 50674 Köln, Germany

### Day I – Tuesday, 31 May 2022

13.30-14.00 *Registration*

14.00-14.10 Opening and welcome  
Douglas Blackstock, President, ENQA  
Brief introduction of the host agency  
Doris Herrmann, Managing Director, AQAS, Germany

14.10-14.20 Purpose and methods of the seminar  
Goran Dakovic, Reviews Manager, ENQA

### Part I: General information on ENQA Agency Reviews

Chair: Goran Dakovic, Reviews Manager, ENQA

14.20-14.40 What are ENQA Agency Reviews?  
Purpose and objectives of the review's procedure  
Goran Dakovic, Reviews Manager, ENQA

14.40-15.20 Main stages of the review process  
Milja Homan, Project and Reviews Officer, ENQA

### Q&A

15.20-16.00 Role of EQAR in the EHEA and its expectations on the reviews of QA  
agencies  
Melinda Szabo, Senior Policy Analyst, EQAR

16.00-16.30 Coffee break

16.30-16.50 Dos and don'ts in agency's self-assessment  
Milja Homan, Project and Reviews Officer, ENQA

16.50-17.30 Workshop on self-assessment  
Moderated by Goran Dakovic, Reviews Manager, ENQA

17.30 End of Day I

19.30 Dinner

## Day 2 – Wednesday, 1 June 2022

9.00-9.45 Avoiding the evaluation fatigue – introducing targeted reviews of QA agencies  
Goran Dakovic, Reviews Manager, ENQA

### **Part II: Visualising the review process through examples of concluded reviews**

Chair: Patrick Van den Bosch, ENQA Board member

9.45-10.30 Second or subsequent review against the ESG – value of the process for further development of the agency  
A presentation by the agency that has undergone its second or subsequent review against the ESG  
Patrick Van den Bosch, Head, VLUHR QA (Belgium) and ENQA Board member

10.30-11.00 Coffee break

11.00-11.45 Initial experience on targeted reviews – case study of SKVC, Lithuania  
Aurelija Valeikiene, Deputy Director, Centre for Quality Assessment in Higher Education (SKVC), Lithuania

11.45-12.30 How to maximise benefits of an external review – can we plan a good review? Reflections from ENQA Agency Review Committee  
Ronny Heintze, Deputy Director for International Development, AQAS, and ENQA Agency Review Committee member

12.30-12.45 Wrap-up of the seminar and closing words  
Doris Herrmann, Managing Director, AQAS, Germany

12.45 Farewell lunch