

3rd ENQA SEMINAR FOR RECENTLY REVIEWED AGENCIES

Cologne, 30-31 May 2022

Host:

Agency for Quality Assurance through Accreditation of Study Programmes (AQAS)

Venue:

Steigenberger Hotel Köln, Habsburgerring 9-13, 50674 Köln, Germany

Day I – Monday, 30 May 2022

12.00-13.00 *Registration*

13.00-13.15 Opening and welcome
Douglas Blackstock, President, ENQA
Brief introduction of the host agency
Doris Herrmann, Managing Director, AQAS, Germany

13.15-13.30 Purpose and methods of the seminar
Goran Dakovic, Reviews Manager, ENQA

Part I: Embedding the ESG 2015 - experiences from agencies

Chair: Ronny Heintze, Deputy Director for International Development, AQAS, Germany

13.30-14.00 Second or subsequent review against the ESG – value of the process for further development of the agency
Eva Jaroszewski, Evaluation Manager, Agency for Quality Assurance in Higher Education (AEQES), Belgium

14.00-14.30 Experience of AI, Denmark following its latest review against the ESG
Steffen Westergård Andersen, Director of Operations, The Danish Accreditation Institution (AI), Denmark

14.30-15.00 Recurring issues in reaching ESG compliance – views from ENQA Agency Review Committee
Aurelija Valeikiene, Deputy Director, Centre for Quality Assessment in Higher Education (SKVC), Lithuania, and ENQA Agency Review Committee member

15.00-15.30 Coffee break

15.30-15.45 Introduction to the workshop
Goran Dakovic, Reviews Manager, ENQA

Participants will engage in a brainstorming session on key challenges related to the implementation of recommendations and suggestions of the participants' agencies, following their review against the ESG.

Before the workshop, each participant will be required to prepare a summary (for example in the format of a poster) describing key challenges they wish to be discussed during the workshop.

15.45-17.00 Workshop on post-review progress: following the (un)expected outcomes

At the start of the session, 20 participants of the seminar will be divided into four groups of five people (forming 'the discussion groups'). Within each group, each member of the group will have 5 minutes to first present the poster. Afterwards, the rest of the group discusses possible solutions to the presented challenges (10 minutes).

The exercise is repeated four times to cover all of participants' challenges (i.e., within each of the discussion groups). At the end of the workshop, each discussion group selects one case (a possible good practice) to be presented for the wrap-up session.

17.00-17.30 Wrap-up to the workshop: sharing of good practices
Moderator: Goran Dakovic, Reviews Manager, ENQA

17.30 End of Day I

19.30-21.00 Dinner

Day 2 – Tuesday, 31 May 2022

Part II: Structural level conditions for implementation of the ESG

Chair: Douglas Blackstock, President, ENQA

- 9.00-9.30 Role of QA agency in implementing the ESG 2015 nationally
Ulf Hedbjörk, Analyst, and Anna-Karin Malla, Senior Project Manager,
Swedish Higher Education Authority (UKÄ), Sweden
- 9.30-10.30 Roundtable on division of roles and responsibilities in reaching compliance
with the ESG – example of Germany
Speakers:
Henning Schäfer, Managing Director, Central Agency for Evaluation and
Accreditation (ZEvA), Germany
Katrin Mayer-Lantermann, Head of Legal Affairs, German Accreditation
Council (GAC), Germany
Aurelija Valeikiene, Deputy Director, Centre for Quality Assessment in
Higher Education (SKVC), Lithuania; panel member that was involved in more
than one agency review of German agencies as coordinated by ENQA, 2021
Colin Tück, Director, EQAR
Moderator: Douglas Blackstock, President, ENQA
- 10.30-11.00 Coffee break

Part III: What does future hold for external QA?

Chair: Ronny Heintze, Deputy Director for International Development, AQAS, Germany

- 11.00-11.45 Expectations from external QA in addressing today's challenges in HE – an
example of fundamental values
Presentation of Council of Europe study on the relationship between the
fundamental values of higher education and quality assurance
Daniela Crăciun, University of Twente, the Netherlands
- 11.45-12.30 Expectations from external QA in addressing today's challenges in HE – an
example of addressing Sustainable Development Goals (SDGs)
Antonio Serrano Gonzalez, Director, Aragon Agency for Quality Assurance
and Strategic Foresight in Higher Education (ACPUA), Spain
- 12.30-13.00 How to plan and prepare for the progress visit
Goran Dakovic, Reviews Manager, ENQA
- 13.00-13.15 Wrap-up of the seminar and closing words
Douglas Blackstock, President, ENQA
Doris Herrmann, Managing Director, AQAS, Germany
- 13.15 Farewell lunch