

From Zero to EQAR and ENQA

- A Path to ESG Compliance

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Agency's Mission:
Nation-Wide Quality Improvement
of HE Provision

Timeline

- 2013 ENQA Agency Review of former Accreditation Committee: non-compliant, main issue - independence
- 2014-**2018**: new legal framework
- 2019-**2020**: issuance of accreditation standards (criteria)
- 2020-2022: HEIs complying with standards
- **2023**-2024: initial institutional accreditation
- 2023 ENQA Agency Review

Nature of Changes

- From accreditation of individual study programmes to institutional responsibility
- From (state) accreditation to independent quality assurance and enhancement (ESG 2015), balanced involvement of stakeholders
- From formal evaluation to content peer reviews (a pool of reviewers)

Factors of Success

- Legislation
- International resources
 - Learning from **ENQA/EQAR public documentation**
 - Project **SEQA-ESG, ENQA Leadership Programme**
 - Learning from other agencies (**staff mobilities, observers, best practice**)
- Trainings/briefings
 - All stakeholders (HEIs, students and employers), incl. staff and reviewers
- Agency's strategic planning & rapid improvements
 - (internal PDCA cycles shortened & "asynchronous")

Lessons Learned. What next?

- Lessons learned:
Importance of trainings, cooperation, discussions
- **Next: optimisation** of processes and criteria (Agency's PDCA cycle)
- **Internationalisation** as a tool for criteria simplification
 - European Approach of Quality Assurance of Joint Study Programmes
 - Cross-border Quality Assurance