



Supporting stakeholder
involvement in QAA and its work

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ENQA stakeholder webinar

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Relevant facts about QAA

- Not for profit, charitable company
- Operates across different jurisdictions
- Different policy environments
- Different funding models
- Responsive to different needs and demands
- QAA brings UK HE stakeholders together



UK Government / DfE



The Scottish Government



Northern Ireland Assembly



The Welsh Government



Stakeholders in governance

Board

- Wide range of interests, within higher education as well as other areas. Two student members.
- Induction pack
- Induction discussions with Chair and Senior Leadership Team
- Consultative Board

Student Strategic Advisory Committee

- Feed the student voice (and opinions of SSAC) into QAA Board meetings
- Half-day induction
- Summary of key discussion points from each meeting goes to the QAA Board



Training for Reviewers (experts)

- ESQA – “training and further professional development for reviewers remains an outstanding feature of QAA work”
- Multiple review methods that can be quite different
- Generic and method specific training
- Reviewers must have completed training to be deployed
- Reviewer Management Group across QAA
- Assessment and Reviews Group

- And then there was Covid



Example 1 – Establishment reviews in Scotland (ELIR)

- Generic training for all QAA reviewers e.g. health and safety, data protection
- Resource base of training and advice for reviewers available on Reviewer Extranet
- Student Reviewer briefing (all student reviewers)
- ELIR Reviewer Training (over 2 days)
- Preparation event for institutions undergoing review
- CPD events for experienced reviewers
- Mentoring of new reviewers

Example 2 – International Quality Review (IQR)

- IQR review teams include international reviewers, student reviewers and UK based reviewers
- All reviewers required to successfully complete an IQR training programme.
- The training is all online, but is synchronous, so it has to be delivered at specific times
- Each of the training events consists of presentations, interactive team work using real case studies and simulated review activity and some offline work.
- The training package is spread over four weeks, with a commitment online of about 2.5 hours per session
- Whilst online activity is limited to 2.5 hours per session the offline activity requires additional commitment of around 5.5 hours. This gives us about 15.5 hours of training in total.

A photograph of a man in a blue shirt raising his right hand in a meeting or conference setting. The background is blurred, showing other people and indoor lighting. A semi-transparent blue rectangular box is overlaid on the image, containing the text 'Questions?'.

Questions?



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