



European Association for
Quality Assurance in Higher Education

Mr Henning Schäfer
Managing Director
Central Agency for Evaluation and Accreditation (ZEvA)
Lilienthalstraße 1
D-30179 Hannover
Germany

Brussels, 25 October 2023

Subject: ZEvA follow-up report to the 2021 ENQA review

Dear Mr Henning Schäfer,

At its meeting on 25 October 2023, the Board of ENQA considered the follow-up report arising from the external review of the Central Agency for Evaluation and Accreditation (ZEvA) in 2021.

We appreciate the agency's honest reflection on how it has addressed the panel's recommendations, echoing well on the challenges ahead and the work done so far to address these challenges. Furthermore, the Board commends the agency for the revision of its internal QA system, and the agency's approach to thematic analysis. With this, the Board approves the report and takes note of the progress that has been made.

We look forward to continuing the good cooperation between ENQA and ZEvA.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Douglas Blackstock', is written over a light grey background.

Douglas Blackstock
President